**GLOSSARY OF ABBREVIATIONS**

<table>
<thead>
<tr>
<th>Acronym</th>
<th>Description</th>
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<tbody>
<tr>
<td>AIR</td>
<td>All India Reporter</td>
</tr>
<tr>
<td>BIS</td>
<td>Bureau of Indian Standards</td>
</tr>
<tr>
<td>CAG</td>
<td>Consumer Awareness Group</td>
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<tr>
<td>CCC</td>
<td>Consumer Co-ordination Council</td>
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<tr>
<td>CDRA</td>
<td>Consumer Disputes Redressal Agency</td>
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<tr>
<td>CERC</td>
<td>Consumer Education and Research Centre</td>
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<tr>
<td>CERS</td>
<td>Consumer Education and Research Society</td>
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<tr>
<td>CFBP</td>
<td>Council of Fair Business Practices</td>
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<td>CFC</td>
<td>Consumer Forum, Chandigarh</td>
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<tr>
<td>CGSI</td>
<td>Consumer Guidance Society of India</td>
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<tr>
<td>CI</td>
<td>Consumers International</td>
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<tr>
<td>COPRA</td>
<td>Consumer Protection Act</td>
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<tr>
<td>CUTS</td>
<td>Consumer Unity and Trust Society</td>
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<tr>
<td>EDI</td>
<td>Enterpreneurship Development Institute of India</td>
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<tr>
<td>GO</td>
<td>Government Organizations</td>
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<tr>
<td>IASSI</td>
<td>Indian Association of Social Science Institute</td>
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<tr>
<td>Acronym</td>
<td>Full Form</td>
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<tr>
<td>IIM</td>
<td>Indian Institute of Management</td>
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<td>IIPA</td>
<td>Indian Institute of Public Administration</td>
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<td>ILI</td>
<td>Indian Law Institute</td>
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<tr>
<td>INCF</td>
<td>Indian National Consumer’s Federation</td>
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<td>IOCU</td>
<td>International Organisation of Consumer Union</td>
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<td>ISIL</td>
<td>Indian Society of International Law</td>
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<tr>
<td>MGP</td>
<td>Mumbai Grahak Panchayat</td>
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<tr>
<td>MNC</td>
<td>Multi National Companies</td>
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<tr>
<td>NC</td>
<td>National Commission</td>
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<tr>
<td>NGO</td>
<td>Non Governmental Organizations</td>
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<tr>
<td>PIL</td>
<td>Public Interest Litigation</td>
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<tr>
<td>SC</td>
<td>Supreme Court of India</td>
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<tr>
<td>UN</td>
<td>United Nations</td>
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<td>UOI</td>
<td>Union of India.</td>
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<tr>
<td>VCO</td>
<td>Voluntary Consumer Organizations.</td>
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<tr>
<td>VOICE</td>
<td>Voluntary Organisation in the Interest of Consumer Education</td>
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