APPENDIX – 1

Structured interview schedule for Anganwadi workers

Notes:

1) The content of this form will be treated as strictly confidential, the information given will be tabulated and classified in such manner that it would not be possible to identify there in the facts pertaining to any particular individual.

2) Please tick mark appropriate boxes. The numbers in the box are computer codes. Please do not alter or overwrite.

3) For ‘multi-choice’ questions marked with an asterisk (*), you may give more than one answers. For the rest, only one answers please.

1. Name : _______________________________________
2. Unit : _______________________________________
3. Roll number : _______________________________________
4. Designation : _______________________________________

(A) Personal information:

1. Age group (years) (1) 18-25 (2) 25-35
   (3) 35-45 (4) 45-60

2. Marital status (1) Single (2) Married
   (3) Separated (4) Divorced
   (5) Widowed
3. Educational level
   (1) Illiterate
   (2) 4-7th standard
   (3) 8-10th standard
   (4) 10-12th standard
   (5) Up to degree

4. Religion
   (1) Hindu
   (2) Muslim
   (3) Jain
   (4) Neo-Buddhist
   (5) Christian
   (6) Other

5. Caste (if Hindu)
   (1) Advance
   (2) SC
   (3) ST
   (4) NT
   (5) DT
   (6) Other

6. Mother-tongue
   (1) Marathi
   (2) Kannada
   (3) Urdu
   (4) Hindi
   (5) Other

7. Work experience
   (1) Up to 5
   (2) 5-10
   (3) 10-15
   (4) Above 15

(B) Family information:

1. Nature of family
   (1) Separated
   (2) Joint

2. Family size
   (1) Up to 5
   (2) 6-10
   (3) 11 and above

3. Fathers/Husband’s occupation
   (1) Employment
   (2) Self-employed
   (3) Daily wage earner
   (4) Unemployed
   (5) Hereditary crafts
   (6) Other
4. Monthly family income (Rs) | (1) Up to 900/- | (2) 901-1800 (From all sources) | (3) 1801-3000 | (4) 3000/- and above

5. Earning members in family | (1) One | (2) Two (Including self) | (3) Three | (4) Four and above

6. Treatment received in the family | (1) Respectful | (2) Cordial (3) Indifferent | (4) Hateful | (5) Cruel

7. old members in family | (1) None | (2) One (3) Two | (4) Three and above

(C) Workplace atmosphere

1. Distance between residence and Workplace (in Kms) | (1) Up to 2 | (2) 2 to 5 (3) 5 to 7 | (4) Above 7

2. Describe the Anganwadi building | (1) RCC with cement slab roof | (2) Brick walls and tiled roof (3) Brick walls and cement/tin roof | (4) Other

3. Is the Anganwadi building
   (a) Spatially adequate | (1) Yes | (2) No
   (b) Well lighted and ventilated | (1) Yes | (2) No (c) Accessed by good roads | (1) Yes | (2) No
4. In your work, do you receive cooperation from

(a) Your colleagues     (1) Yes   (2) No
(b) Anganwadi neighbors   (1) Yes   (2) No
(c) Community leaders   (1) Yes   (2) No
(d) Government Officials   (1) Yes   (2) No
(e)Zilla parishad Officials   (1) Yes   (2) No

5. Nature of treatment received from

the superiors     (1) Offensive   (2) Insulting
(3) Indifferent   (4) Cordial
(5) Respectful

6. Nature of treatment received from

Anganwadi visitors     (1) Offensive   (2) Insulting
(3) Indifferent   (4) Cordial
(5) Respectful

7. Nature of treatment received from

Other government officials     (1) Offensive   (2) Insulting
(3) Indifferent   (4) Cordial
(5) Respectful

8. What was the main reason behind

your selecting this particular work ?     (1) Economic necessity
(2) Relief from domestic chore
(3) Linking for social work
(4) Affection for children
(5) Interest in women’s welfare
Job satisfaction  
Limited working hours  
Any other  

9. From which source, did you come to know about this employment?  
(1) Press advertisement  
(2) Employment exchange  
(3) Friends and Relatives  
(4) Any other  

10. Were you given induction training after joining?  
(1) Yes  
(2) No  

11. Did you receive any of the following training?  
a) On the job training  
(1) Yes  
(2) No  
b) Refresher training  
(1) Yes  
(2) No  
c) Specialized training  
(1) Yes  
(2) No  
d) Advance training  
(1) Yes  
(2) No  

12. What is your opinion about the training that you received?  
(1) Comprehensive  
(2) Adequate  
(3) Inadequate  
(4) Meager  
(5) No opinion  

13. Are you a member of any Anganwadi workers union?  
(1) Yes  
(2) No  

14. If yes, for how many years?  
(1) Up to 2  
(2) 2-5  
(3) 5-10  
(4) Above 10
15. During your service, have you taken any grievance to your superiors? (1) Yes (2) No

16. To whom did you take your grievance? (1) Mukhya sevika (2) Medical officer (3) Dist ICDS officer (4) C.D.P.O (5) State welfare ministry

17. Within how much time the grievance was settled? (1) 1 week (2) 2 week (3) 1 month (4) 3 month (5) More than 3 month (6) Still pending

18. Was your union helpful in grievance redresses? (1) Yes (2) No

D) Personal, family, social, and work related problems:

1. What are the personal and family problems that you face due to your Anganwadi work? (1) Physical fatigue (2) Mental strain (3) Neglect of family (4) Strained intra-family relations (5) Disinterest in family affairs (6) Difficulties in hosting family functions (7) Routine difficulties (8) Any other

2. What are the social problems that you face due to your Anganwadi work? (1) Inability to participate in social function (2) Disinterest in social functions
(3) Disinterest in social activities

(4) Reduce social contact

(5) Any other

3. What are your work-related problems?

(1) Conveyance difficulties

(2) In conveyance working hours

(3) Inadequate amenities and facilities

(4) Work overload

(5) Frequent stressful situations

(6) Uncooperative colleagues

(7) Persistently complaining Anganwadi Beneficiaries

(8) Belligerent Anganwadi neighbors

(9) Unhearing union

(10) Harsh superiors

(11) Bossy community leaders

(12) Any other

E) Service delivery:

1. Have you participated in a community survey under ICDS?

   (1) Yes   (2) No

2. If yes, what was the degree of response

   (1) Very good   (2) Good
3. Describe the intensity of the need for the following Anganwadi service perceived by you in the survey:

a) Supplementary nutrition
   (1) Acute  (2) Substantial
   (3) Slight  (4) None

b) Immunization
   (1) Acute  (2) Substantial
   (3) Slight  (4) None

c) Health checkup
   (1) Acute  (2) Substantial
   (3) Slight  (4) None

d) Health referral
   (1) Acute  (2) Substantial
   (3) Slight  (4) None

e) Pre-school Non-formal education
   (1) Acute  (2) Substantial
   (3) Slight  (4) None

f) Health and nutritional education
   (1) Acute  (2) Substantial
   (3) Slight  (4) None

4. With which type of Anganwadi beneficiaries you like working most?
   (1) Children below 6 years
   (2) Expectant mothers
   (3) Nursing mothers
   (4) 15-44 age group women
   (5) All beneficiaries
5. If alternate employment with same working hours were offered would you leave Anganwadi work?

(1) Yes   (2) No

(3) Can’t say
APPENDIX-II

Structured interview schedule of Anganwadi beneficiaries

Notes:

1) The content of this form will be treated as strictly confidential, the information given will be tabulated and classified in such manner that it would not be possible to identify there in the facts pertaining to any particular individual.

2) Please tick mark appropriate boxes. The numbers in the box are computer codes. Please do not alter or overwrite.

3) Guardians of children aged 0-6 years are requested to answer the questions on behalf of their words.

| 1. Name             | : _______________________________ |
| 2. Unit             | : _______________________________ |
| 3. Roll number      | : _______________________________ |
| 4. Designation      | : _______________________________ |

(A) Personal information:

| 1. Age group (years) | (1) 18-25   | (2) 25-35   |
|                      | (3) 35-45   | (4) 45-60   |

| 2. Marital status   | (1) Single  | (2) Married |
|                      | (3) Separated | (4) Divorced |
|                      | (5) Widowed  |            |
3. Educational level
   (1) Illiterate
   (2) 4-7th standard
   (3) 8-10th standard
   (4) 10-12th standard
   (5) Up to degree

4. Religion
   (1) Hindu
   (2) Muslim
   (3) Jain
   (4) Neo-Buddhist
   (5) Christian
   (6) Other

5. Caste (if Hindu)
   (1) Advance
   (2) SC
   (3) ST
   (4) NT
   (5) DT
   (6) Other

6. Mother-tongue
   (1) Marathi
   (2) Kannada
   (3) Urdu
   (4) Hindi
   (5) Other

7. Period being beneficiaries of Anganwadi services (years)
   (1) up to 1
   (2) up to 3
   (3) up to 5
   (4) more than 5

(B) Family Information

8. Nature of family
   (1) Separated
   (2) Joint

9. Family size
   (1) Up to 5
   (2) 6-10
   (3) 11 and above

10. Children below 6 years
    (1) One
    (2) Two
    (3) Three
    (4) Four and above
11. Earning members in family (Including self) (1) One (2) Two (3) Three (4) Four and above

12. Monthly family income (Rs) (1) Up to 900/- (2) 901-1800 (3) 1801-3000 (4) 3000/- and above

13. Distance between residence and the Anganwadi (1) up to ½ km (2) between ½ and 1

14. Means used to reach Anganwadi (1) Walk (2) By cycle (3) Two-wheeler (4) Bus

15. From which Anganwadi services did Your family derive the maximum Benefit? (Only one) (1) Health checkup (2) Supplementary nutrition (3) Immunization (Self and/or child) (4) Health referral (5) Pre-school/non formal education (6) Health and nutrition education

(C) Opinion Survey

Following questions relate to your opinions about the facilities and workers in the Anganwadi. Please give your opinion on these by tick marking appropriate number at the end of each statement.

<table>
<thead>
<tr>
<th>Very Bad</th>
<th>Bad</th>
<th>Neither Bad Nor Good</th>
<th>Good</th>
<th>Very Good</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
</tbody>
</table>
(1) ANGANWADI FACILITIES:

1. Access roads
2. Light and ventilation
3. Cleanliness
4. Furniture, toys, sitting mats, utensils, etc for children

(2) ANGANWADI FUNCTIONARIES

5. Working efficiency
6. Punctuality and timeliness
7. Reassuring personality
8. Helping nature
9. Treatment given to beneficiaries (Children, mothers and women)
10. Cordial relations with the beneficiaries
11. Rapport with the community
12. Earnestness for the welfare of beneficiaries
13. Drive and initiative for social welfare work

(D) Satisfaction Survey

Following questions relate to your satisfaction about the ICDS services available through the Anganwadi. Please give your satisfaction level on these by tick marking appropriate number at the end of each statement.
<table>
<thead>
<tr>
<th>Highly dissatisfied</th>
<th>Dissatisfied</th>
<th>Neither dissatisfied nor satisfied</th>
<th>Satisfied</th>
<th>Highly satisfied</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
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</table>

(1) SUPPLEMENTARY NUTRITION

14. Adequacy of the food

15. Variety of the food

16. Quality of the food

17. Punctuality of service

18. Visible effects (e.g. increase in weight of food consumed)

(2) IMMUNIZATION

19. Individuals counseling of guardians/mothers about immunization

20. Regular arranging of immunization camps in the Community

21. Prompt medical care in case of reaction

22. Monitoring of children/women for completing immunization course

23. Follow up of un immunized children/women
(3) HEALTH CHECKUP

24. Monitoring of children’s physical growth (1) (2) (3) (4) (5)
   (weight, height, chest)

25. Prompt detection of disabilities and ailments in (1) (2) (3) (4) (5)
   children and expectant mothers

26. First aid for minor ailments and injuries (1) (2) (3) (4) (5)

27. Suitable advice to expectant/nursing mother about (1) (2) (3) (4) (5)
    their individual healthcare needs

28. Suitable advice to guardian about children’s (1) (2) (3) (4) (5)
    growth/healthcare needs

(4) HEALTH REFERRAL SERVICES

29. Preventive counseling against congenital/incipient (1) (2) (3) (4) (5)
    disabilities to expectant/nursing mothers

30. Prompt referred of ailing children/women to (1) (2) (3) (4) (5)
    municipal/general hospital treatment

31. Ensuring that the patient completes the (1) (2) (3) (4) (5)
    recommended course of treatment

32. Counseling and moral support throughout the (1) (2) (3) (4) (5)
    course of treatment

33. Recourse fullness in meeting clinical emergences (1) (2) (3) (4) (5)
(5) **PRESCHOOL NON FORMAL EDUCATION**

34. Counseling of guardians for sending children (1) (2) (3) (4) (5) to Anganwadi

35. Toys and learning aids for children’s use in (1) (2) (3) (4) (5) Anganwadi

36. Rapport between children and Functionaries (1) (2) (3) (4) (5)

37. Anganwadi functionary’s enthusiasm in (1) (2) (3) (4) (5) organizing various activities for children’s development

38. Improvement in child’s behavior at home (1) (2) (3) (4) (5) consequent to his/her Anganwadi attendance

(6) **HEALTH AND NUTRITION EDUCATION**

39. Functionaries knowledge abilities in personal (1) (2) (3) (4) (5) and community health matters

40. Functionaries initiative in arranging parent (1) (2) (3) (4) (5) /community meeting on child health and nutrition

41. Counseling of beneficiaries women in family (1) (2) (3) (4) (5) planning pre- and antenatal care and reproductive health matters

42. Anganwadi functionary’s initiative in arraigning (1) (2) (3) (4) (5) parent /community meeting on populating education

43. Response of the community to Anganwadi (1) (2) (3) (4) (5) organized activities of health and nutritional education.