APPENDICES
QUESTIONNAIRE - I
(Passengers)

A. Personal

1. Name and Address of the Passenger:

2. Age:
a. 18 to 25 [ ] b. 25 to 35 [ ]
c. 35 to 45 [ ] d. Above 45 [ ]

3. Sex:
a. Male [ ] b. Female [ ]

4. Educational Qualification:
a. Primary [ ] b. Secondary [ ]
c. Higher [ ]

5. Occupation:
a. Office goers [ ] b. Students [ ]
c. Others [ ]

6. Income:
a. Rs. 2,500 to 5,000 [ ] b. Rs. 5,000 to 10,000 [ ]
c. Above Rs. 10,000 [ ]
B. Urban Transport Service

1. Do you Prefer to city bus?
   a. Yes [ ] b. No [ ]

2. Why?
   1.
   2.
   3.
   4.

3. Do you Prefer Auto –rickshaw?
   a. Yes [ ] b. No [ ]

4. Why?
   1.
   2.
   3.
   4.

4. Do you Prefer to use Car?
   a. Yes [ ] b. No [ ]

6. Why?
   1.
   2.
   3.
   4.
7. Do you Prefer to own Two Wheelers?
   a. Yes [ ] b. No [ ]

8. Why?
   1.
   2.
   3.
   4.

9. How frequently you travel in to Auto –rickshaw?
   a. Daily [ ] b. Weekly [ ]
   c. Fortnightly [ ] d. Monthly [ ]
   e. Quarterly

10. When do you prefer to City Bus?
    b. Daily [ ] b. Weekly [ ]
    d. Fortnightly [ ] d. Monthly [ ]
    e. Quarterly

11. When do you prefer to use Car?
    c. Daily [ ] b. Weekly [ ]
    e. Fortnightly [ ] d. Monthly [ ]
    e. Quarterly

12. Do you own Vehicles?
    a. Yes [ ] b. No [ ]

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13. If Yes, Which type of vehicles are you having?
   a. Bicycles [ ] b. Two wheelers [ ]
   c. Car [ ] d. Jeep [ ]
   e. Taxi [ ]

14. Do you face to any problem from the Auto–rickshaw operation in the city?
   a. Yes [ ] b. No [ ]

15. Why?
   1.
   2.
   3.
   4.

16. What’s your opinion about Urban Bus Service in the City?
   a. Good [ ] b. Very Good [ ]
   c. Fair [ ] d. Bad [ ]

17. What is your opinion about Auto–rickshaw operations in the City?
   a. Good [ ] b. Very Good [ ]
   c. Fair [ ] d. Bad [ ]

18. Are you making any recommendations for improvement of the City Bus Service?
   a. Yes [ ] b. No [ ]

19. Specify the recommendation

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20. Are you making any recommendations for improvement of the Auto-rickshaw operations in the city?
   a. Yes [ ] b. No [ ]

21. Specify

22. Do you face any problems from the city bus?
   a. Yes [ ] b. No [ ]

23. Do you face any problems from the Auto-rickshaw?
   a. Yes [ ] b. No [ ]

24. Which type of Urban Transport is convenient for you?
   a. City Bus [ ] b. Two-Wheeler [ ]
   c. Auto-rickshaw [ ] d. Bicycle [ ]

25. Why?
   1.
   2.
   3.
   4.

26. Are you satisfied with the Urban Bus Service in the City?
   a. Satisfied [ ] b. Fully satisfied [ ]
   c. Not satisfied [ ]

Date: 
Place: 
Signature of the Respondent
QUESTIONNAIRE –II
(Auto - rickshaw)

A. General

1. Name and address of the Respondent:

2. Age:
   a. 18 to 25 [  ] b. 25 to 35 [  ]
   c. 35 to 45 [  ] d. Above 45. [  ]

3. Sex:
   a. Male [  ] b. Female [  ]

4. Family Occupation
   a. Agriculture [  ] b. Business [  ]
   c. Employee [  ] d. Auto Drivers [  ]
   e. Others [  ]

5. Educational Qualification
   a. Primary [  ] b. Secondary [  ]
   c. Higher

B. Specific to the auto operation

1. Respondent is
   a. Only driver [  ] b. Only owner [  ]
   b. Owner Cum driver [  ]
2. Registration Number of the auto : 

3. Model of the auto : 

4. Age and year of purchases of the auto 

5. Type of fuel used
   a. Petrol [ ] b. Diesel [ ] c. Gas [ ]

6. Kilometer per liter of fuel obtained 

7. Average kilometer per liter obtained during the first year of operation:

8. Daily Fuel cost : Rs 

9. Average daily kilometers : Rs 

10. Minimum fare : Rs 

11. Additional fare per km after the minimum : Rs 

12. Average daily gross collections : Rs 

13. Rent per day : Rs
14. Whether you work in the either day or night or both?
   a. Day [ ] b. Night [ ]
   b. Both day and night [ ]

15. How many hours do you work per day?
   a. 6-8 hours [ ] b. 8 – 10 hours [ ]
   c. 10-12 hours [ ] d. More than 12 hours [ ]

16. Permitted passenger capacity of your auto:

17. Do you charge any additional fare during nights?
   a. Yes [ ] b. No [ ]

18. After how many minutes do you charge the passengers for waiting
   a. 15 minutes [ ] b. 15- 30 minutes [ ]
   c. 30 minutes and above

19. What is your average daily personnel expense during working hours?
   a. Below Rs 20 [ ] b. Rs 20- 50 [ ]
   c. Rs 50-80 [ ] d. Rs 80 and above[ ]

20. If you are the maintainer of the auto how much is the maintence charges incurred for the auto per month. : Rs 

21. Do you prefer meter for charging the fare to passengers or not
   a. Yes [ ] b. No [ ]

22. If no, why?
23. Do you prefer uniform or not?
   a. Yes [ ]       b. No [ ]

24. Do you prefer stereo system in the auto?
   a. Yes [ ]       b. No [ ]

25. Why?

26. Whether you belong to any particular Auto stand?

27. Do you engage any particular trip every day
   a. School trip [ ]       b. Food Carriers [ ]
   c. Others [ ]           d. None [ ]

28. Earnings from such trips per month: Rs

29. Is your business affected from the introduction of city bus?
   a. Yes [ ]       b. No [ ]

30. If yes, then how much of your daily collections lowered?
   a. 10-20% [ ]       b. 20-40% [ ]
   c. 40-55% [ ]       d. More than 55% [ ]

31. If you are a owner cum driver how did you buy?
   a. Loan [ ]       b. Own money [ ]
32. If you have taken loan, which is the source?
   a. Nationalized Banks [ ]
   b. Credit Cooperative Societies [ ]
   c. Private Finances [ ]
   d. Others (please specify) [ ]

33. Rate of interest:

34. Repayment period:

35. Monthly / weekly/Daily Payment amount:

36. Purchases price of the auto at the time of purchases: Rs

37. Whether you mix kerosene or not
   a. Yes [ ] b. No [ ]

38. If yes, how much kerosene do you mix per liter of petrol?
   a. 500ml [ ] b. 1000ml [ ]
   c. 1500ml [ ] d. 2000ml [ ]
   e. More than 2000 ml

39. What was your occupation before the present occupational?
   a. Agriculture [ ] b. Business [ ]
   c. Employee [ ] d. Other [ ]
(For auto owners)

1. **Number of Autos owned**
   a. One [ ]
   b. Two [ ]
   c. Three [ ]
   c. More than three [ ]

2. **Registration Number**

3. **Model**

4. **Registration fee** : Rs

5. **Annual Rent** : Rs

6. **Daily Rent** : Rs

7. **For how many hours you give auto to the driver?**
   a. 8 hours [ ]
   b. 8-10 hours [ ]
   b. 10-12 hours [ ]
   d. Above 12 hours [ ]

8. **Is there any other source of income to you?**
   a. Yes [ ]
   b. No. [ ]

9. **If yes, which is the source of income?**
   a.
   b.
   c.

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10. Have purchased the auto for loan or cash?
   a. Loan [ ]  b. Cash [ ]

11. If it is purchased on loan, which is the source of finance
   a. Nationalized Banks [ ]
   b. Credit Cooperative Societies [ ]
   c. Private Finance [ ]
   d. Others [ ]

12. Rate of interest

13. Repayment mode
   a. Daily [ ]  b. Weekly [ ]
   c. Monthly [ ]  d. Quarterly [ ]
   e. Half yearly [ ]  f. Annually [ ]

14. What are your problems?
   a. 
   b. 
   c. 
   d. 

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15. What are your problems?

Date: 
Place:

Signature of the respondent
QUESTIONNAIRE- III
(R.T.O)

1. Number of registered vehicles (as on January 1, 2005)
   a. Passenger Buses : 
   b. Cars : 
   c. Auto-rickshaws (Three wheelers) : 
   d. Two Wheelers (Scooters, Bikes) : 

2. Number of Driving Licence holders in the city
   a. Passenger Buses : 
   b. Cars : 
   c. Auto-rickshaws (Three wheelers) : 
   e. Two Wheelers (Scooters, Bikes) : 

3. Driving Licence Fee
   For Auto Driver : Rs. 
   For Passenger Buses : Rs 
   For Cars : Rs 
   For Two Wheelers : Rs 

4. Is driving licence to be renewed every year?
   a. Yes [ ] b. No [ ]

5. If driving licence is to be renewed every year,
   What is the annual renewal fee? : Rs

6. Registration fee for Auto-rickshaws : Rs
7. Motor vehicle tax per annum /quarter : Rs

8. Fare structure (as fixed by the R.T.O)
   a. Minimum Fare : Rs Per km
   b. Additional Fare : Rs Per km

9. Basis, if any, used while fixing the above fares:
   A.
   B.
   C.
   D.

10. Is it mandatory to install meter in Auto?

11. If meter is not used by Auto, have you take any action to Auto?

12. Progress on the fixing of meters to autos initiated by the R.T.O.:

13. Why the Autos resist the meter system?

14. Number of passengers authorized to carry at a time :
    a. Auto –rickshaws
    b. City Bus
14. If they carry more than authorized, what legal consequences they have to face
   a. 
   b. 
   c. 

15. Are you receive any complaint?
   a. Yes [ ] b. No [ ]

16. If yes, how many in a year?

17. Is any mechanism followed to dispose of the complaint?

18. Whether RTO or Police are supervise and monitor the use of meter by Auto?

19. How RTO control the use of meter by Autos?