Acknowledgement

The topic of the research “A Study of Alternative Dispute Resolution (ADR) System in Infrastructure Projects for Indian Defence Forces” has been very close to my heart being closely associated with the process for the last 15 years. Therefore, there was an urge to improve the system which motivated me to take up this challenge. It has been a wonderful journey ever since I started working on this research. There are several things which I discovered during the journey and could incorporate it in the thesis.

Therefore, this research is not just the result of last three years of efforts but of a continuous learning process ever since I joined Military Engineer Services 15 years back. Therefore, I am grateful to all my colleagues of Military Engineer Services with whom I worked to gain the knowledge and share the experiences over the years in this field of resolution of contractual disputes.

I am indebted to a genius by the name Dr. Sanjay Kaptan, H.O.D., Department of Commerce and Research Centre, Savitribai Phule Pune University. It is only due to his guidance, motivation and mentoring that I have been able to successfully complete the research. Despite being highly pre-occupied with his responsibilities, he has always been there to offer help and guidance in my research pursuit.

I feel so honoured and privileged to have Dr. S.U.JadHAVAR, Dean, Department of Commerce, Savitribai Phule Pune University as my research guide. The kind of energy, enthusiasm and aura of this person is so contagious and gets transferred so easily to push you towards your goal. He has been highly supportive and encouraging during this entire research process.

I take this opportunity to thank my parents, wife and both my daughters for all their support and encouragement without which it would have been just impossible to undertake this research. Finally, I feel that not just during the research period but throughout my life, whatever I could achieve was with the blessings of that almighty.

(Mongia Rajesh Krishanlal)