ANNEXURE-VIII
QUESTIONNAIRE

I, Monita Mago (research scholar in the University Business School, Panjab University, Chandigarh) is pursuing Doctor of Philosophy (Phd) on the Topic “ASSET LIABILITY MANAGEMENT PRACTICES OF COMMERCIAL BANKS IN INDIA”. Kindly facilitate the completion of the study by filling up the questionnaire. The information provided is to be used aggregatively only for academic research work. I shall feel highly obliged for the same. The questionnaire is divided in FOUR parts:

A) OVERALL PERSPECTIVE OF BANK’S TOWARDS ASSET LIABILITY MANAGEMENT
B) ASSET AND LIABILITY COMMITTEE
C) INTEREST RATE RISK
D) LIQUIDITY RISK

OVERALL PERSPECTIVE OF BANK’S TOWARDS ASSET LIABILITY MANAGEMENT

Q1 Does your bank have a documented Asset Liability Management policy?
   Yes_  No_

If yes,
Q1 A) does the policy/statement contain:
   a) Mission
   b) Goals
   c) Objectives
   d) Strategies
   e) Others (Please Specify)

Q1 B) How is the policy disseminated through out your bank:(Tick all that apply)
   a) policy documented is distributed to all
   b) policy documented is distributed on selective basis to all concerned
   c) policy is placed on website
   d) policy is published in the annual report
   e) We do not disseminate the policy
   f) Others (Please Specify)

Q1 C) To what extent the policy is disseminated through the following levels: (Tick all that apply)
   a) Top Management
   b) Middle Management
   c) Lower Management

Q 2) Who is responsible for framing the Asset Liability Management policy?
   a) Board of Directors
   b) Chief Executive Officer/ Executive Director
   c) Senior Executive
   d) Asset and Liability Committee
   e) Head of Finance
Q3 Who is/are responsible for Asset Liability Management function in your bank?
   a) Chief Executive Officer/ Executive Director
   b) Senior Executive
   c) Asset and Liability Committee
   d) Head of Finance
   e) Asset Liability Management Manager
   f) Others (Please Specify)

Q4 Does your bank provide training to the staff for Asset Liability Management?
   Yes  No
   If yes,
   A) What kind of training programme is there?
      a) In house
      b) External Consultants
      c) Both
      d) Others (Please Specify)
   B) How often the training programme is conducted:
      a) Once a year
      b) Once in Six months
      c) Once in a Quarter
      d) Once a Month

Q5) Does your bank make use of software for Asset Liability Management?
   Yes  No
   If yes,
   Q5 A) whether the software is:
      a) In house developed
      b) Customised Software
      c) Readymade Software
      d) Others (Please Specify)
   Q5 B) For what functions Asset Liability Management software is used:
      (Tick all that apply)
      a) Balance sheet structure
      b) Risk Identification
      c) Risk measurement
      d) Risk Monitoring and Reporting
      e) Risk Treatment
      f) Others (Please Specify)
Q 6 Select amongst the given options, depicting the kind of role played by following guidelines/norms/bank/institutions/practices etc in developing, dispensing and improving Asset Liability Management function in your bank.

<table>
<thead>
<tr>
<th>Most Important</th>
<th>Very Important</th>
<th>Important</th>
<th>Not at All Important</th>
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</thead>
<tbody>
<tr>
<td>a) RBI Guidelines</td>
<td>b) Government</td>
<td>c) Legislation (Bare Act etc)</td>
<td>d) Internal Audit Reports</td>
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<tr>
<td>e) External Audit Reports</td>
<td>f) Internal Organisation of Bank</td>
<td>g) International Practices</td>
<td>h) Senior Management Perspective</td>
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<tr>
<td>i) Others (Please Specify)</td>
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Q 7 Indicate the effect of RBI guidelines on the quality of Asset Liability Management in your bank:

a) It has improved  
b) It has declined  
c) It has not not changed at all  
d) Can’t say

Q 8 State any suggestion/s which you would like to give to RBI to improve Asset Liability Management process/function in banking industry.

Asset Liability Management Committee

Q 9 Does your bank have an Asset Liability Management Committee?

Yes  no

Q 10 Who heads Asset Liability Management Committee?

________________________________________________________________________

Q11 Who constitutes Asset Liability Management Committee? (Please attach the profile of members)

a) Senior Management Only  
b) Middle Management Only  
c) Senior Management + Middle Management  
d) Senior Management + Middle Management + Lower Management
Q 12 How many staff members are in the Asset Liability Management Committee?

Q 13 What kind of a role does Asset Liability Management Committee play?
   a) Monitor
   b) Disseminator
   c) Spokesperson
   d) Figurehead
   e) Leader
   f) Liaison
   g) Disturbance handler
   h) Resource allocator
   i) Negotiator
   j) Others (Please Specify)

INTEREST RATE RISK

Q 14 What is the focus of your bank’s Interest Rate Risk Policy?
   a) Managing Interest Rate Risk
   b) Monitoring Interest Rate Risk
   c) Controlling Interest Rate Risk
   d) Reporting Interest Rate Risk
   e) We do not have an exclusive policy for Interest Rate Risk

Q 15 Rank the tools that are used by your bank to measure Interest Rate Risk?
   Most Frequently Used Frequently Used Scarcely Used Not at All Used
   a) GAP Analysis
   b) Duration
   c) Simulation
   d) Value at Risk

Q 16 Does your bank have an active Interest Rate Risk hedging policy?
   Yes_ no_

Q 17 Tick the tools used by your bank to lower/ hedge Interest Rate Risk?
   a) Interest Rate Swaps
   b) Interest Rate Futures
   c) Interest Rate caps, floors, collars
   d) Floating Rate Government Securities
   e) Selling Fixed Rate Long term assets
   f) Obtaining Long term Fixed Rate Liabilities to Fund Long term Fixed rate assets
   g) Others (Please Specify)
Q 18 Does your bank generate reports on Interest Rate Risk?
Yes  no
If yes, how often reports are generated
a) weekly  b) fortnightly
c) monthly  d) quarterly
e) yearly  f) any other (pl specify)
Q 19 Do you carry a Net Interest Income (NII) sensitivity analysis?
Yes  no
If yes, how often the analysis is conducted:
  a) weekly  b) fortnightly
c) monthly  d) quarterly
e) yearly  f) any other (pl specify)
Q 20 Do you carry a Net Interest Margin (NIM) analysis?
Yes  no
If yes, how often the analysis is conducted:
  a) weekly  b) fortnightly
c) monthly  d) quarterly
e) yearly  f) any other (pl specify)
Q 21 Does your bank conduct a peer group comparison relating to interest rate risk?
Yes  no
LIQUIDITY RISK
Q 22 Does your bank review its liquidity position?
Yes  no
IF YES
A) How often the liquidity position is reviewed?
  a) weekly  b) fortnightly
c) monthly  d) quarterly
e) yearly  f) any other (pl specify)
B) In what all scenarios the liquidity position is reviewed
  a) normal only  b) stress scenario only
c) both
Q 23 What is the focus of your bank’s Liquidity Risk Policy?
  f) Managing Liquidity Risk
g) Monitoring Liquidity Risk
h) Controlling Liquidity Risk
i) Reporting Liquidity Risk
j) We do not have an exclusive policy for Liquidity Risk
Q 24 Does your bank have an active Liquidity Risk hedging policy?
Yes_ no_

Q 25 Do you benchmark the acceptable level of risk
Yes_ no_

Q 26 What is the acceptable level of Liquidity Risk.

Q 27 Do you think Government has given a cushion to bank to absorb Liquidity Risk through Banking Regulation Act(BARE) ,Deposit Insurance Credit Guarantee Corporation (DICGC) ,Government Ownership etc.
Yes_ no_
If yes, to what extent
a) Completely  
b) Partially  
c) Can’t Say  
d) Not at all

Q 28 Does your bank generate reports on Liquidity Risk?
Yes_ no_
If yes, how often reports are generated
a) weekly  
b) fortnightly  
c) monthly  
d) quarterly  
e) yearly  
f) any other (pl specify)

Q 29 Does your bank conduct a peer group comparison relating to Liquidity Risk?
Yes_ no_

NAME OF THE BANK:

ADDRESS OF BANK:

NAME OF THE PERSON:
(Who has filled the questionnaire)

DESIGNATION:

SIGNATURE:

‘THANKS FOR SPARING YOUR VALUABLE TIME’