APPENDIX C

QUESTIONNAIRES TO FACULTY MEMBERS & STUDENTS
Dear Sir/Madam,

Since I am on to the study of university libraries I need your time to collect data of faculty evaluation/student evaluation of library resources, facilities and services. It is a sample study and you have been chosen for that. Your response will enable me to comment on the services required. Therefore, please spare only a few minutes.

Two pages are being enclosed for your rating of your library's resources, services and facilities. First page concerned with the relative importance of the items for your programme and second page for the quality of the items concerning your programme. This study concern whole of the library system of your campus and I assure you that your response will be treated strictly confidential.

Sincerely yours,

(JASPAL SINGH)
<table>
<thead>
<tr>
<th>Resource Library</th>
<th>Services, Research Centers, Laboratories, etc.</th>
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<tr>
<td>Poor</td>
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<tr>
<td>Fair</td>
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<tr>
<td>Good</td>
<td></td>
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<tr>
<td>Excellent</td>
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Indicate the level of need for each resource by checking the appropriate box.
### IMPORTANCE Rating of Library Services, Resources, and Facilities

Please rate the relative IMPORTANCE of the following services, resources, and facilities of the university library in terms of the needs of your specific program as it is presently functioning by checking the appropriate box to the right of each item.

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<td></td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>2</td>
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#### Resources

3. Reference materials (bibliographies, encyclopedias, dictionaries, yearbooks, etc.).
4. Other resources (pamphlets, maps, microforms, etc.).

#### Services

5. Technical services of library (procurement of materials, accuracy of cataloging, etc.).
6. Reference services of library.
7. Circulation services of library.

#### Facilities (staff, funds, housing)

8. Adequacy of size of library
9. Attitude of library staff to library users.
11. Physical facilities of library (reading rooms, stack space, etc.).