Acknowledgement

I take this opportunity to express my deepest sense of gratitude and thanks to my supervisor Dr. R. K. Barman, Reader, Dept. of Library & Information Science, Gauhati University, for giving me opportunity to work under him and for his able guidance and support throughout the course of this work. My special thanks goes to Prof. N Lahkar, Prof. & Head, Dept. of Lib. & Information Science, Gauhati University for his valuable suggestions, advice and immense help throughout the work.

I would be failing in my duty if I do not express my thanks for the uncountable help and support from my teachers and colleagues Mr. S. N. Bora, Dr. Deben Bora, Dr. D Khanikar, Dr. R. K. Bordoloi, Mr. A Das, Mr. P J Saikia, and Mr. Hupesh Das, lecturer, North Guwahati College. I am also thankful to Dr. S. Ullah, Principle, D.K.D. College and all my Library staff for their continued moral support during my work. The help and suggestions in various aspects of the work from Mr. Prince Krishana Mochahari, Lecturer, DKD College, Dergaon, Mr. Kishor Sarma, Librarian, Nowgaon Girls’ College, Nowgaon, Dr. Tilak Hazarika, Information Scientist, Tezpur University, Sri Sanjeeve Deka, IITg and Pranjit Thakuria, IITg will be indelible in my life.

My sincere gratitude goes to Dr. S. K. Singh, Lecturer, Dept. of Library & Information Science, Gauhati University for encouraging me in the course of my study.

Finally, I am forever indebted to my wife Sumi and family members and sisters Jani, Jumi, Niliba, Pinaki, Bhanti, brother Madhurjya, Papu, Sumu, Purnada and Mrs. Namita Bora for their constant encouragement, understanding, and patience throughout this work.

Jnayndeep Saikia.