Contents of Changes Incorporated in the Thesis

Chapter 1: Introduction
  New References added
  Objectives of Research Added
  Scope of Study Added
  Limitations of the Study Added

Chapter 2: Health Industry an Overview
  New references added

Chapter 3: Quality
  Changes made in the text and new references added

Chapter 4: Literature Review
  Many Authors Review Added

Chapter 7: Conclusions, Recommendations and Suggestions
  Cross referenced with literature review wherever Available

Notes and References
  Details of new references added