Appendices
BIBLIOGRAPHY


DEPARTMENT OF LIBRARY & INFORMATION SCIENCE,
ALIGARH MUSLIM UNIVERSITY, ALIGARH

Dear Friends,

I am conducting a survey on "Application and Utility of OPAC in Maulana Azad Library, Aligarh" under the supervision of Dr. Mehtab Alam, Sr. Lecturer, Department of Library and Information Science, Aligarh Muslim University, Aligarh. May I request you to kindly spare some of your valuable time in filling up this questionnaire.

Yours truly
Faria Sadaf

QUESTIONNAIRE

Name : ____________________________________________
Class : ____________________________________________

Q.1 How many times do you visit the library?
   (i) Daily ( ) (ii) Weekly ( )
   (iii) Occasionally ( ) (iv) Monthly ( )

Q.2 If you are not a regular user please mention the reason?
   (i) Collection is not good ( )
   (ii) Arrangement is not proper ( )
   (iii) The library is far away ( )
   (iv) Staff attitude is not good ( )

Q.3 How do you search the library material in library?
   (i) Search the shelves on your own ( )
   (ii) Ask the library staff/teacher/friends ( )
   (ii) Consult the library catalogue ( )
   (iv) Through OPAC ( )

Q.4 Are you aware about the complex search in OPAC?
   (i) Yes ( ) (ii) No ( )
Q.5 Do you feel present location of the OPAC terminals is more helpful and Convenient ?
   (i) Yes ( ) (ii) No ( )

Q.6 Are you satisfied by the number of OPAC terminal is available ?
   (i) Yes ( ) (ii) No ( )

Q.7 What are the purpose of using OPAC?
   (i) Search the library material ( )
   (ii) Bibliographic detail ( )
   (iii) Location and copies ( )
   (iv) Availability of the material ( )

Q.8 How frequently do you use OPAC ?
   (i) Daily ( ) (ii) Twice a week ( )
   (iii) Fortnightly ( ) (iv) Monthly ( )

Q.9 What access points do you use for searching the document through OPAC?
   (i) Subject ( ) (ii) Author ( )
   (ii) Title ( ) (iv) Others ( )

Q.10 In which language do you search on OPAC ?
   (i) English ( ) (ii) Hindi ( )
   (iii) Urdu ( ) (iv) Others ( )

Q.11 Which search strategy you follow in OPAC ?
   (i) Simple search ( ) (ii) Advance search ( )
   (iii) Complex search ( ) (iv) Others ( )

Q.12 Is Boolean Logic (AND, OR, NOT) and Truncation options help your Search ?
   (i) Mostly ( ) (ii) Moderately ( )
   (iii) Rarely ( ) (iv) Never ( )

Q.13 How have you learnt the OPAC use ?
   (i) Previous experience ( ) (ii) Through orientation ( )
   (iii) Through friends ( ) (iv) Through library staff ( )

Q.14 Does it require computer training to use OPAC ?
   (i) Yes ( ) (ii) No ( )
Q.15 Which kind of the problem do you face while using OPAC?
(i) Lack of training ( )
(ii) Lack of knowledge ( )
(iii) Non Co-operative attitude of staff ( )
(iv) Insufficient number of computers ( )

Q.16 Are you satisfied with relevant materials which you get at the time of searching through OPAC?
(i) Fully Satisfied ( )
(ii) Moderately satisfied ( )
(iii) Rarely Satisfied ( )
(iv) Not satisfied ( )

Q.17 Do you feel OPAC is the most popular and successful way to indicate the holding and status of items in a library?
(i) Fully successful ( )
(ii) Moderately ( )
(iii) Rarely ( )
(iv) No ( )

Q.18 When your search fails, what is your reaction?
(i) To check search strategy ( )
(ii) Take the help of library staff ( )
(iii) Check spelling and rectify the mistakes ( )
(iv) Do not try again ( )

Q.19 How do you rate the behavior of library staff?
(i) Excellent ( )
(ii) Very good ( )
(iii) Good ( )
(iv) Average ( )

Q.20 Please give your valuable suggestions regarding the improvement of OPAC service in Maulana Azad Library?

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Thank You