ACKNOWLEDGEMENT

I express with a deep sense of gratitude and respectful salutation to my guide Dr. S. GOPALAKRISHNAN, Assistant University Librarian, MIT Campus Library, Anna University, Chrompet, Chennai for his immense help, valuable suggestions, able professional guidance and invaluable teaching during the course of the investigation. Without his direction, constant encouragement, support and expertise, the research work would not have been completed. I especially admire him for his vast knowledge and enthusiasm in the field, which helped me to finish the work.

I am thankful to the Bharathiar University Authorities and Director Research and Development Centre for giving me opportunity and provide facilities to complete my Ph.D work successfully.

I am grateful to Dr. B. Ramesh Babu, Professor, Department of Library and Information Science, University of Madras, Chennai, Dr. P. Vinayagamoorthy, University Librarian, Thiruvalluvar University, Vellore and Dr. R. Sarangapani, University Librarian, Bharathiar University, Coimbatore for their constant support and encouragement.

I am extremely grateful to Director Mr. Ohm Ahuja, Mr. Sunil Katial, Senior GM Mr. Abilash Sharma, AVP Mr. D. Mukherjee Uttam Galva Metallics Limited, Wardha, Maharashtra and staff those who cooperate my research work.

I am grateful to Dr. S. Gopalakrishnan, Head, Resource Centre, National Institute of Fashion Technology NIFT Campus, Taramani Chennai – 600 113 for his constant support and encouragement. I wish to place on record my sincere acknowledgement to the following friends who were instrumental in helping me to accomplish my goal Dr. D. Gnanasekaran, Librarian, Anand Institute of Higher Technology, Chennai and Dr. S. Balamurugan, Librarian, Knowledge Resource Centre, GITAM University, Bengaluru.
I wish to place on record my sincere acknowledgements to the following friends who were instrumental in helping me to accomplish my goal:

Dr. M. P. Srinivasan, Asst. Librarian, B.S Abdur Rahman University,
Dr. K. Vijaya Kumar, Librarian, Global Institute of Engineering and Technology,
Dr. K. S. Sivakumaren, Asst. University Librarian, Anna University, Chennai,
Mr. M. Venkatesan, Librarian, Jerusalem College of Engineering and
Mr. C. Balasubramani, Librarian, Mohamed Sathak A. J. College of Engineering.

I take this opportunity to thank Dr. P. Nageswara Rao, Librarian, SETS, Taramani, Chennai, Dr. S. Baskaran, Technical Officer, Madras University Library, Guindy Campus, Dr. S. Asok Kumar, Deputy Librarian, The Tamil Nadu Dr. Ambedkar Law University, Chennai and Mr. B. Siva, Librarian, MEASI, New College Campus, Chennai, for their support.

I extend my sincere thanks to my father and mother Mr. & Mrs. Loganathan and Dhanakumari, other friends and relatives for having been rendered their great help during the course of my research.

I am indebted to my wife Mrs. N. Thenmozhi and my childrens Master A. Ghoushick and Selvi Luckshita Ashok who have patiently put up with all the inconvenience caused due to my research.

My special thanks to Mrs. S. Shanthy, Students Computer Centre, Indira Nagar, Chennai for executing the typing work systematically within the stipulated time.

I pray to the almighty for giving me strength, health and prosperity for completing the task successfully.

L. ASHOK KUMAR