ACKNOWLEDGEMENTS

I wish to acknowledge my deepest sense of gratitude and indebtedness to my research guide Dr. D. Henry Babu, Director, NCRD’s Sterling Institute of Management Studies, Nerul, Navi Mumbai for his scholarly advice and criticism.

I am greatly indebted to all the authors and critics whose observations have helped me a great extent in shaping my study.

This research wouldn’t have been possible without the co-operation of the respondents who gave their valuable time and opinion to enrich my data. I convey my immense gratitude to all of them.

I am obliged to Dr. L. S. Mani for his constant help and encouragement to undertake this study.

I thank Mr. Anup Munshi, Mr. J.C. Sharma, and Dr. (Mrs.) Aruna Henry for their continuous inputs and constant guidance.

My heartfelt thanks are due to Prof. (Dr.) C. L. Viswanathan, Librarians Mrs. Rajashree Autade, Mrs. Renu K Ranjan, and Harshad Jariwala for their timely assistance and due inputs provided during the course of my study.

I also thank Mr. N. K. Menon for inspiring me to achieve academic excellence.
My sincere thanks are also due to -

Dr. Chitra Ramanan, Prof. Purshottam Patil, Mr. Popat Dete, Ms. Shahzan Dadachanji, Ms. Sonali Morajkar, and all my ex-students of Clinical Research course for their unstinted support, constant interaction and timely inputs given during the course of study.

I am deeply indebted to my parents who saw my growth in their dreams and has created a strong base to my academic and personal growth and laid the path to my success.

My daughter Neeti for her cheerful support, and my wife Jalaja whose love and support made this work possible.

Ravindran Kuttan Kanningat