Chapter-6
Findings, Conclusion and Suggestions
FINDINGS, CONCLUSION AND SUGGESTIONS

Findings

The findings of the study are as follows:

1. It is found from the survey that most of the user of the library of AJK Mass Communication and Research Centre, New Delhi, visit the library regularly, while some of the users visit the library fortnightly.

2. Most of the users visit the library for borrowing books while research scholars use the library for consulting periodicals.

3. It is observed from the study that majority of the users of MCRC search the documents by the subject and by the title.

4. It is found that majority of the users take help from Internet for locating their information needs, than consulting their classmates.

5. Majority of the users in the library consult books, internet, and newspaper, journals for their study/research / teaching and for their required information.

6. It is found from the survey that most of the P.G. students use information sources for their study purpose while research scholars use these sources for their research and project.

7. Most of the users face difficulty in their study/research as they found their desired information is scattered in too many documents and sources.

8. It is observed from the study that majority of P.G. students use tertiary sources of information for their study but research scholars use primary sources of information for their research work.

9. The result shows that library has sufficient information sources as per requirement of the users.

10. Analysis shows that online journals has been consulted by majority
of the respondents in MCRC.

11. Majority of the users search online journals from their departmental lab then visiting the cyber café for this purpose.

12. The analysis shows that non-print material is not provided to the users for their study purpose at home.

13. Most of the users use J-Gate for searching online journals for their study/research/teaching.

14. Majority of the users use DVDs (non print information source) for their study/research work, available in the library.

15. Study shows that majority of users are satisfied with library collection.

16. Majority of the users find their library staff as helpful.

**TENABILITY OF HYPOTHESIS**

Hypothesis # 1

- Sufficient print and non-print sources of information available in the library of AJK Mass Communication and Research Center.

It is clearly proved from table 8 that majority of the users stated that library has sufficient information sources. So hypothesis is proved true.
Hypothesis # 2

Print sources are used more than non-print sources in the library of AJK Mass Communication and Research Center.

In the table 5, the study reveals that print sources are used more than non-print sources available in the library. Thus, the hypothesis is proved true.

Hypothesis # 3

P.G. and research scholar are making more use of information sources available in the library of AJK Mass Communication Research Center

According to the result of the study, a higher percentage of P.G. students and research scholars use information sources available in the library. Hence, the hypothesis is positive.
➢ Hypothesis # 4

Most of the users access online journals from their departmental lab

It is evident from the result of table 12 that majority of users access online journals from their departmental lab. So, the hypothesis is true.

➢ Hypothesis # 5

Majority of the users are satisfied with collection and behavior of the library staff

It is clearly seen from the study in table 16 and 17 that most of the users are satisfied with library collection and behavior of the library staff. Thus, hypothesis has been proved true.
CONCLUSION

The study examined that whether the media library of MCRC fulfills the information needs of the users by taking samples from the users studying in Mass Communication and Research Center, New Delhi to get an overview of all the collection of information sources available in the library.

Most of objectives of the study are fulfilled and most of the uses are satisfied with the collection of information sources available in the library. Library has sufficient information sources including print and non-print and provides better facilities for their study/teaching and research purpose.

The study concludes that majority of the users visit the library regularly for their study/research/teaching purpose and for borrowing books. They are satisfied with the library collection and they prefer books, journal and internet for locating their information needs. Most of the users in the library do not know how to search a book in a catalogue through call number. Majority of the users prefer tertiary sources of information for their study.

For the users of any institution, libraries are much useful if they have adequate information sources related to their study area. Availability of adequate information sources help the users in their study and research work. It is a strongly established fact that a library and information center is the blood life of any institution and it is the same case in media libraries. Media helps in solving the problems of various social issues, provides fast news services and give better information service to public. So in a media library, sufficient print and non-print material should be available all time so that users face no problem in obtaining required information.
SUGGESTIONS

1. More collection should be added to the present available collection.
2. Library should be online so that any user can access it any time and from any where.
3. Library timing a problem so it should be extended till 8 P M or 9 P M
4. Separate reading room should be provided for research scholars for their study and research work.
5. Orientation programs should provided in the library regularly so the users may be aware about the library and its services.
6. The non-print material should be provided to the users for their study purpose at home.
7. More library staff should be appointed for providing better library services.
8. Reprographic service should be started by the library.
9. Latest and updated books/journals should be acquired by the library for the users related to their subject and interests
10. More media resources such as DVDs, video and audio cassettes, DVCs should be provided to the users.
11. More non-print information sources should be added to the library collection.