APPENDIX-II

QUESTIONNAIRE

DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE
AMU, ALIGARH 202002

Dear Friends,

I am conducting a survey on “ACCESS TO ONLINE-JOURNALS IN MAULANA AZAD LIBRARY: A USER SURVEY” for my M.L.I.Sc. dissertation work. In this regard, I would like to request you to fill up this questionnaire and give your valuable suggestions in the space provided.
For this act of kindness, I will be thankful to you.

Yours Sincerely
MS. Deepmala
(M.L.I.Sc.)AMU

Questionnaire for Research Scholars
(Please fill the information in the blank space or put a tick)

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<th>Personal Details:</th>
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<tr>
<td>Name:...................</td>
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<tr>
<td>Whether students of M.Phil or Ph.D.:..............</td>
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<td>Department:....................</td>
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<td>Faculty:...................</td>
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1.) Are you aware of online-journals?
   Yes ( ) No ( )

2.) Through which source(s) do you know about online-journals? (Multiple answers were permitted)
   a) Library Professionals ( )
   b) Teachers / Research supervisors ( )
   c) Co-Research Scholar ( )
   d) University website ( )
   e) University Library ( )
   f) Advertisements ( )
   g) WWW ( )
   h) Any other source (Pl. specify)............................................

3.) From where do you access online journals?
   a) From computer lab of the Department ( )
   b) From Computer Centre ( )
   c) From University Library ( )
d) Any other (Pl. specify)

4.) What is the main purpose of using online-journals?
   a) To update knowledge
   b) For research work
   c) For finding relevant information in the area of specialization
   d) For UGC-NET/Any other competition
   e) Any other purpose

5.) How often do you use online-journals?
   a) Daily
   b) Once a week
   c) 2-3 times in a week
   d) 2-3 times in a month
   e) Occasionally

6.) How many hours do you spent in searching online-journals?
   a) One hour
   b) Two hour
   c) More than two hour

7.) Are you aware of UGC-INFONET online-journals Consortium?
   a) Yes ( )
   b) No ( )

8.) Do you face any problem in accessing online-journals?
   a) Yes ( )
   b) No ( )

   If yes then which types of problem you face?
   a) Internet connectivity
   b) Limited access terminals
   c) Slow speed
   d) Lack of training

9.) How do you usually locate and access online-journals?
   a) Publisher website
   b) Link for electronic database
   c) Through consortium
   d) Through search engines

10.) If you search full text regularly than which publishers online-journals do you select? (Multiple answer were permitted)
    a) Emerald
    b) Cambridge
    c) Taylor & Francis
11.) What search techniques do you use for online journals? (Multiple answers were permitted)
   a) Boolean operators (AND/OR/NOT) ( )
   b) Truncation ( )
   c) Field searching ( )
   d) Any other- Please specify.........................................................

12.) Do you get support from lab staff?  
   a) Yes ( )  b) No ( )

13.) Do you think user training is needed?  
   a) Yes ( )  b) No ( )

14.) How do you read full text online-journals?  
   a) On the computer screen ( )
   b) Download in CD/Pen drive ( )
   c) Other method (Pl. specify) ( )

15.) How do you feel about information access through online-journals in relation to your research purpose?  
   a) Most helpful ( )
   b) Helpful ( )
   c) Not helpful ( )
   d) Others ( )

16.) Are you satisfied with the online-journals available in your subject/discipline?  
   a) Yes ( )  b) No ( )

17.) Are you satisfied with existing internet facilities?  
   a) Satisfied with existing internet facilities ( )
   b) Not satisfied ( )

If not, than what is the reason ......................................................

18.) What are the barriers in using online-journals?  
   a) Unfamiliarity with online-journals ( )
   b) Non-availability ( )
   c) Lack of training ( )
   d) Slow downloading ( )
   e) Difficulty in accessing full text ( )

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f) Difficulty in finding the relevant information ( )
g) Lack of sufficient online-journals ( )
h) Retrieval problems ( )

19.) How the use of online-journals influenced your research efficiency?
(Multiple answer were permitted)
a) Expedited the research process ( )
b) Improve professional competence ( )
c) Access to current up-to-date information ( )
d) Access to wider range of information ( )
e) Easier access to information ( )
f) Faster access to information ( )

20.) Are you satisfied with the online-journals services provided by Maulana Azad Library?
a) Yes ( )
b) No ( )

21.) Please give valuable suggestions to improve the online-journals services in Maulana Azad Library, A.M.U., Aligarh.

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