APPENDIX – II
Questionnaire for Users

Biography Data
Name: ___________________________________________________________

Academic Qualifications: __________________________________________

Status: _______________________________________________________________________________________

Department: _______________________________________________________________________________________

Subject/Area of Specialization________________________________________

PART – I
Please tick (√) in the blank column

1. How well do you feel you are able to keep up with innovations in your field?
   a) To some extent __________ b) To a moderate extent __________
   c) To a considerable extent __________ d) To a great extent __________

2. If keeping up with innovations in your field is not satisfactory; please specify the reasons
   a) No current awareness services available __________
   b) No specific information available in field of interest __________
   c) No time to use library __________
   d) Limited knowledge of library collection __________
   e) Undeveloped information products/services offered by library __________
   f) Others (please specify) __________________________________________

3. How often do you use library?
   a) Daily __________
   b) Twice a week __________
   c) Three times a week __________
   d) Four times a week __________
   e) Five times a week __________
   f) Once a week __________
   g) Never __________

4. Purpose/s for which you use the library:
   a) To gain current awareness and to keep up-to-date __________
   b) To find specific information in your field of interest __________
   c) To read newspaper __________
   d) To study __________
   e) To photocopy the periodical articles __________
   f) To use micro-forms __________
   g) Other purpose/s (Please specify) __________________________________________

5. What are the ways which make you aware of up-to-date information in your field(s) of interest:
   a) Conversation with colleagues at work __________
   b) Seminars/Conferences/Workshops __________
   c) Published Publications and research __________
   d) Consultation of indexes and abstracts __________
   e) Consultation of catalogues __________
   f) Bibliographic lists __________
   g) Book reviews and publication announcements __________
   h) Exhibitions __________
   i) Current awareness bulletins __________
   j) Selective dissemination of information __________
   k) Other/s (Please specify) __________________________________________
PART - II

1. Please tick (✓) against the information services that you need/expect to find

a) Current Awareness services
b) Selective dissemination of information
c) Notification of newly published research
d) Notification about conferences/seminars/workshops
e) Newspaper clippings
f) Patents information
g) Standards information
h) Abstracting services
i) Indexing services
j) Reference services
k) Translation services
l) Interlibrary loan
m) Literature search
n) Repackaging & condensation service
o) Photocopying of periodical articles
p) Circulation of periodical contents
q) Other service/s (please specify)_____________________________

2. If the available information services are not developed and comprehensive, are you ready to pay fees for developed and comprehensive services Yes/No

If answer is yes, please specify the service/s that you are ready to pay fees for

a) Current Awareness services
b) Selective dissemination of information
c) Notification of newly published research
d) Notification about conferences/seminars/workshops
e) Newspaper clippings
f) Patents information
g) Standards information
h) Abstracting services
i) Indexing services
j) Reference services
k) Translation services
l) Interlibrary loan
m) Literature search
n) Repackaging & condensation service
o) Photocopying of periodical articles
p) Circulation of periodical contents
q) Other services (please specify)_____________________________

3. Please tick mark against the information products that you need / expect to find

a) Directories
b) Information Bulletin
c) News Bulletin
d) Indexes
e) Abstracts Lists
f) Data Analysis Statistics
g) Bibliographic Lists
h) New Additions Lists
i) Current Awareness Bulletins
j) Selective Dissemination of Information Bulletins
k) Results of Literature Search
l) Other product/s (please specify)_____________________________
4. If the available information products are not developed and comprehensive, are you ready to pay fees for developed and comprehensive products **Yes/No**
   If answer is yes; please specify the product (s) that you are ready to pay fees for
   a) Directories
   b) Information Bulletins
   c) News Bulletins
   d) Indexes
   e) Abstracts Lists
   f) Data Analysis Statistics
   g) Bibliography Lists
   h) New Additions Lists
   i) Current Awareness Bulletins
   j) Selective Dissemination of Information Bulletins
   k) Results of Literature Search
   l) Other product/s (please specify) ____________________________________________

5. Please read each statement carefully and record for the view by circling the number relevant to your statement.

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<thead>
<tr>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Undecided</th>
<th>Disagree</th>
<th>Strongly disagree</th>
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   a) Potential users are denied access to information products/services when fees are charged in the library

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   b) Users should pay fees for information products/services

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   c) Users should not pay fees for information products/services

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   d) Fees are a major deterrent to library use

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   e) Developed information products/services are very necessary so it is not a problem for the users to pay for the developed information products/services

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   f) Computerized literature search should be part of the free normal library services

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   g) Cost of the computerized literature search should be paid by both the library and users.

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   h) Cost of the computerized literature search should be paid by the users only

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6. Any other suggestion to improve library services and products

   ________________________________________________________________

Thanks for your cooperation "Signature"