Department of Political Science  
University of Hyderabad  
Hyderabad

Interview Schedule

Politics of Access to Drinking Water in Urban Areas in India: State and Market Interventions - A Case Study of Hyderabad

Name of the Researcher: Samanta Sahu

Date: _________         Respondent No: ______

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Section - I

1. General Profile:

1.1 Name:

1.2 House No/ Locality:

1.3 Phone no:

2. Household Profile:

Could you please give details about the family size and occupation of the family members?

2.1 Family Size

<table>
<thead>
<tr>
<th>Adults</th>
<th>Children (below 14 years)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

2.2 Occupation & Income Profile

<table>
<thead>
<tr>
<th>Sl No</th>
<th>Member</th>
<th>Occupation</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

2.3 Household Income profile

<table>
<thead>
<tr>
<th>Avg. Monthly Income (Rs)</th>
<th></th>
</tr>
</thead>
</table>
2.4 Typology of Housing  (Tick the appropriate)

<table>
<thead>
<tr>
<th>Apartment</th>
<th>Independent House</th>
<th>Slums</th>
</tr>
</thead>
</table>

2.5 Occupancy Status  (Tick the appropriate)

<table>
<thead>
<tr>
<th>Own</th>
<th>Rented</th>
<th>Others</th>
</tr>
</thead>
</table>

2.6 Please mention the number of sub units in your residence/apartment. ________

Section - II

3. Water Supply:

3.1 Do you have a public water connection?  Yes  No

(a) If yes, no of connections you have and the amount you paid to get the connection ___________________________  

(If no, go to section - III)

3.2 Details of Supply

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Duration of Supply (Hrs/Day)</td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>Supply timings</td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td>Quantity of consumption*</td>
<td></td>
</tr>
<tr>
<td>4.</td>
<td>Quality of Supply*</td>
<td></td>
</tr>
</tbody>
</table>

Quantity: Sufficient- 1, Insufficient- 2  
Quality: Clean- 1, Contaminated- 2.

3.3 Can you mention in the table below other mechanisms adopted by you and costs incurred on them for water security:

<table>
<thead>
<tr>
<th>Particulars</th>
<th>Usages</th>
<th>Monthly expenses</th>
<th>Investment made</th>
</tr>
</thead>
<tbody>
<tr>
<td>a) Overhead Tank</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>b) Base Tank</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>c) Motor</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>d) Bore well</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>e) Tankers</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>f) Filter</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>g) Water boiling</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>h) Mineral water</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>i) Storage/container</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
4. Water Charges:

4.1 Is your water connection:
- Metered
- Not-Metered

4.2 Is your water bill based on?
- Flat Rate
- Metered Rate
- No billing

4.3 Is the meter accuracy checked by the Water Board?
- Yes
- No
  If yes, how frequently is it checked? __________

4.4 What is your monthly water bill? ______________

5. User Grievances:

5.1 Whom do you approach in case of a problem with water supply?
  a. HMWS&SB
  b. Private
  c. Other
  d. Nobody
  e. No problem

5.2 What is your mode of complaint?
  a. In person
  b. Telephone
  c. Other

5.3 In case of HMWS&SB, how many days it takes to rectify your problem?
  a. One day
  b. Two days
  c. Three days
  d. More than three days
  e. Don’t come

5.4 What kind of problem do you face in water supply?
____________________________________________________________
_____________________________________________________________________
_____________________________________________________________________

Section – III

6. Dwellings Without Individual Tap Connections

6.1 Where do you get water?
6.2 Is it merely minimum needs?

6.3 Does it meet your water requirements? (Sufficient/Insufficient)

6.4 Does it meet the water supply norms by CPHEEO?

6.5 How do you store water?

6.6 Who decides the adequacy of water – the water board or the basti leader?

6.7 Who protects your water needs?

6.8 Why do they protect?

7. Local Leader’s Role in Ensuring Minimum Civic Requirement like Water

7.1 What is their role?

7.2 What are their political obligations?

7.3 What kind of pressures they apply for getting water?

Researcher’s remarks:
Copy of Newspaper Clippings Detailing Problems Relating to Drinking Water in the Study Area

Different issues and problems such as dug well as drinking water sources

People’s woes on water supply as reported in Telugu newspaper

Padayatra in Hyderabad by CPI-M in order to draw attention of the government for solving the water problems of study area

Relay hunger strike demanding pucca houses by the huts residents which will fetch them a permanent water connection!
Protest by CPI-M against reforms in the Water Board

CPI-M protest against water meters which according to them is taxing the poor

CPI-M memorandum to HMWS&SB demanding water for slum areas

Request letter for solving different water related problems in the study area
Memorandum submitted to HMWS&SB Adikmet section, to solve water problems in the slums

Dharna in front of General Manager office for solving problem of water