List of Figures

Chapter 1: Introduction

Figure 1.1. Global telecom market 6
Figure 1.2. Evolution of telecom industry in India 8
Figure 1.3. Service provider wise market share as on 31st March, 2013 12

Chapter 2: Review of Literature

Figure 2.1. Hypothesized model 66

Chapter 3: Research Objectives and Methodology

Figure 3.1. A hypothesized structural model 85

Chapter 4: Data Analysis and Results

Figure 4.1. Harman one-factor model 150
Figure 4.2. Construct with their manifest variables: Management Support for Development Practices (MSDP) 151
Figure 4.3. Construct with their manifest variables: Perceived Improvement in Job Performance (PIJP) 152
Figure 4.4. Construct with their manifest variables: Perceived Employee Satisfaction for Development Practices (PESDP) 153
Figure 4.5. Construct with their manifest variables: Relevance of Development Practices (RDP) 154
Figure 4.6. Integrated measurement model 159
Figure 4.7. Structural model 162