Acknowledgement

Every research work evolves into an inevitable finding only through the unstinting efforts of the people who have dedicated themselves and tolled to mould the researcher and hence the research work in unprecedented ways. This acknowledgement is a small tribute to their meticulous and magananimous help rendered in every walk of this research work.

First of all, I would like to express my deepest appreciation to my supervisor, Dr. S. Srinivasan, for his invaluable advice, capable guidance, continual encouragement and fruitful discussions through the course of this study. His enthusiasm and insights into the many problems have provided me with a constant source of inspiration throughout this research.

I would also like to express my sincere thanks to Dr. Vivek Jaglan and Dr. RC Chippa for their useful advice in this study. I am also grateful to the staff of the Suresh Gyan Vihar University for their indispensable support. I also thank Prof. KK Raman, Dr. Rishipal and Mr. Pawan Chand who enquired about my research progress I motivated as well. All the respondents in the questionnaire face validation and the interviewees are gratefully acknowledged for their time, effort and indispensable information for this research.

Last but not least, I can never and enough words to express how grateful I am for the endless support of my family. My parents have always provided me with unconditional love, and support. Without their faith in me, I could not have made it this far. I also like to thank my elder brother, Jeet Singh, for their love, encouragement, and concern for me. Finally, I would like to pay high regards to my wife, Priti, without her this research work would not have completed. A special thank you to my daughter Bhoomika & son Aayushman, whom I was not able to give that much time and attention because of my thesis work.

Above all, I thank the God for blessing me with the opportunity of carrying out this research work with the affluent contributions of all the people mentioned above and also others who have indirectly contributed to this work. But for his guidance and help, this work would not have seen the light of the day.

Surjeet Dalal