FEEDBACK QUESTIONNAIRE ON POISON INFORMATION SERVICES

1. Do you aware of existence of poison information centre in India?
   - Yes [ ] No [ ]

2. Have you ever utilized the poison information service of any of the available poison information center?
   - Yes [ ] No [ ]

3. Do you aware of a poison information centre exist in JSS hospital, Mysore?
   - Yes [ ] No [ ]

4. Have you ever utilized the services of poison information centre existing in JSS hospital?
   - Yes [ ] No [ ]

5. Do you agree that there is a need for poison information services?
   - Yes [ ] No [ ]

If you had ever utilized the service of poison information centre located at JSS hospital, please answer to following questions:

6. Were your queries received attentively?
   - Yes [ ] No [ ]

7. Did you receive an appropriate response to your query?
   - Yes [ ] No [ ]

8. Was the information provided clear, concise and adequate?
   - Yes [ ] No [ ]

9. Did you receive the response within an acceptable time?
   - Yes [ ] No [ ]
10. Did you receive the response in a mode which you have requested for?
   □ Yes  □ No

11. In your opinion, was the information provided useful in terms of patient outcome?
   □ Yes  □ No

12. Was appropriate follow-up conducted subsequent to provision of poison information services?
   □ Yes  □ No

13. Do you agree that the existing poison information service is useful to your practice?
   □ Yes  □ No

14. Overall, how will you grade the quality and performance of the poison information centre located in JSS hospital, Mysore?
   □ Excellent  □ Good  □ Unacceptable
   □ Very good  □ Poor

15. Suggestions, if any:

   ______________________________________________________
   ______________________________________________________
   ______________________________________________________

   Name (Optional): ___________________________     Signature: ___________________________

   Designation: ___________________________     Date: ___________________________

Thank you very much for your valuable feedback