Poison Information Center
Department of Clinical Pharmacy, JSS Hospital,
Mahathma Gandhi Road, Agrahara, Mysore-570004

POISON INFORMATION SERVICES QUALITY ASSESSMENT CHECKLIST

1. Was appropriate background information of the enquirer obtained? □ Yes □ No □ N/A
2. Were appropriate patient demographics and other relevant details collected? □ Yes □ No □ N/A
3. Were the details of the poisonous substance obtained? □ Yes □ No □ N/A
4. Was the urgency of the situation assessed properly? □ Yes □ No □ N/A
5. Was appropriate references/resources used to retrieve the information? □ Yes □ No □ N/A
6. Was the information provided critically analysed prior to communication? □ Yes □ No □ N/A
7. Was the information given relevant to the enquirer’s need? □ Yes □ No □ N/A
8. Was the information provided to enquirer within specified period of time? □ Yes □ No □ N/A
9. Was proper documentation of the service provided done? □ Yes □ No □ N/A
10. Was patient follow up (if any) conducted? □ Yes □ No □ N/A

Poison Information Service Grading Scale:
(Excellent: 10, Very Good: 8-9, Good: 5-7, Poor: 3-4, Unacceptable: 1-2)

Note: Checked Yes carries 1 Point and No carries 0 point. Not applicable question carries 1 point.

Reference No: Date of documentation of Query:
Total Score: Grade:
Remarks:

Date of Audit:
Name of the Auditors:
Signature of the Auditors: