APPENDIX
Madhya Pradesh Bhoj (Open) University, Bhopal

A STUDY OF INFORMATION GATHERING HABITS OF INTERNET Users Ahmedabad

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Questionnaire

GENERAL INFORMATION

1). Name : Phone No :

2). Age Designation :

[ ] 19 or Under  [ ] 20-24  [ ] 25-30  [ ] 31-35

[ ] 35-40  [ ] 41-45  [ ] 46-50  [ ] Above 50

3). Sex

[ ] Male  [ ] Female

4) Your Occupation/Status:

[ ] Student  [ ] Blue Collar  [ ] Professional

[ ] Housewife  [ ] Businessman  [ ] Retired

5) Educational qualification

[ ] Up to Higher Secondary  [ ] Under Graduate  [ ] Post Graduate

[ ] Ph.D.  [ ] Others
6) Do you own or have access to a computer at home?

☐ Yes ○ No

7) Do you have internet access at home?

☐ Yes, by dialing connection ☐ Yes, through an internet service provider ☐ No

8) Which of the following aspects of the internet have you used? (check all that apply)

☐ Email ☐ accessing websites

☐ search engines-directories (Altavista, Yahoo, Google, etc.) ☐ chat rooms

☐ list serves (email discussion groups) ☐ news groups/bulletin boards

☐ internet use for courses (assigned) ☐ internet use for courses (on your own)

☐ downloading software (programs) ☐ playing audio or video over the internet

☐ downloading music or video ☐ shopping online

☐ shopping online ☐ Browsing for Shares, mutual funds

☐ Browsing for online ticket booking of Railway / Air
9) Do you visit library?

☐ Yes  ☐ No

10) If yes there is Internet facility?

☐ Yes  ☐ No

11) Are you satisfied with Library Internet facility?

☐ Most Satisfied

☐ Satisfied

☐ Not Satisfied

12) Have you used the internet for any of the following? Check any that apply.

☐ academic-related study  ☐ communicating with other people

☐ pleasure/fun  ☐ shopping

☐ work-related activity  ☐ getting the latest news or weather

☐ getting the latest news or weather  ☐ listening to music online

☐ watching video online  ☐ Rail / Road/ Air booking

☐ finding personal information you want (health, hobbies, etc.)

☐ Looking for shares /Mutual fund etc for finance management their computer applications

13) Your Occupational Industry/Category:

☐ Education / Student  ☐ Government  ☐ Sales

☐ Manufacturing  ☐ Arts/Creative (manufacturing)

☐ Publishing (information/all media types)  ☐ Other/Unemployed
14) How often do you use Internet services?

- Every day
- 2 to 3 times a week
- Once a month
- 2 to 3 times a month

15) Please indicate the amount of time you spend per week in information-gathering activities. (For example: Reading e-mail alerts, scanning journals, photocopying, conferring with co-workers or other experts)

- 0 - 3 hrs
- 4 - 6 hrs
- 7 - 9 hrs
- 10 or more hrs

16) How long have you been using the Internet?

- Less than 6 months
- 6 months – 1 year
- 1 - 2 years
- 2 - 4 years
- More than 4 years
- Other

17) What percentage of this time accurately reflects the time spent outside of work hours in information-gathering? (For example: home or off-hours)

- 0 (I do all of my information-gathering at work.)
- Less than 10%
- 10 - 20%
- 25%
- More than 25% (I spend a significant amount of my off-time in information-gathering activities)

18) How do you feel about the amount of time you spend on information-gathering?

- There is not enough time to keep up with everything I’d like.
- I have no trouble managing my time in regards to information-gathering.
- I have some trouble managing my time in regards to information-gathering.
19) Please rank the following 10 information-seeking habits you feel are relevant to your work.

(1=most relevant, 10=least relevant)

_____ Conversing with co-workers or other experts located at EPA
_____ Conversing with experts located outside of EPA
_____ E-mailing co-workers or other experts
_____ Discussion lists/Listservs
_____ Reading e-mail alerts
_____ Scanning journal titles or citations
_____ Reading articles/books
_____ Attending conferences/colloquia/workshops
_____ Searching electronic databases
_____ Reading electronic journals

20) Please rank the most important/heavily used information sources.

(1=most heavily used, 5=least used)

_____ Print journals or books
_____ Print technical reports
_____ Online databases
_____ Electronic journals
_____ Online technical reports

21) How has electronic dissemination of information affected your information-gathering habits in the last five years?

Very different (I use completely different sources than I did five years ago.)

About the same (I still use the same sources as I did five years ago.)

Comments: ________________________________________________________________
22) Location of Internet use from which place do you most frequently use the Internet?

☐ At college or work  ☐ At home  ☐ At other place

23) Use of Internet services

Please indicate your awareness of the services being provided following by Internet and give your preferences of using these services as 1, 2, and 3 . . . etc.

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Name of Services</th>
<th>Yes</th>
<th>No</th>
<th>Preference</th>
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<tbody>
<tr>
<td>1</td>
<td>E-mail</td>
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<tr>
<td>2</td>
<td>WWW (World Wide Web)</td>
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<td>3</td>
<td>Telnet (Remote Login)</td>
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<td>4</td>
<td>FTP (File Transfer Protocol)</td>
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<td>5</td>
<td>Archie</td>
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<td>6</td>
<td>List Serve/Discussion Group</td>
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<td>7</td>
<td>BBS (Bulletin Board Services)</td>
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<tr>
<td>8</td>
<td>FAQ (Frequently Asked Questions)</td>
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<tr>
<td>9</td>
<td>Chatting</td>
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<tr>
<td>10</td>
<td>Any Other</td>
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24) You mainly use the E-mail for the purpose of Purposes of ?

☐ Academic  ☐ Personal  ☐ Pleasure  ☐ Other

25) what do you find to be the biggest problems in using the Internet?

(Please check all that apply)

☐ Slow access speed  ☐ Difficulty in finding relevant information

☐ Overload of Information on the Internet

☐ It takes too long to view/download pages  ☐ Other
26) In your opinion, using the Internet as compared to use of conventional documents is:

- [ ] Time saving or [ ] Time consuming
- [ ] Easy to use or [ ] Difficult to use
- [ ] More Informative or [ ] Less Informative
- [ ] More Expensive or [ ] Less Expensive
- [ ] More Useful or [ ] Less Useful
- [ ] More Preferred or [ ] Less Preferred

27) How the use of the Internet has influenced your professional efficiency?

- [ ] Use of conventional documents has decreased
- [ ] Dependency on Internet has increased
- [ ] Expedited the research process
- [ ] Improved professional competence

28) Up to what extent, are you satisfied with the Internet facilities provided by College Internet Section?

- [ ] Fully
- [ ] Partially
- [ ] least satisfied

29) Miscellaneous

Please write any other suggestions to improve/ for the betterment of Internet Services.

________________________________________________________________________

________________________________________________________________________
30) Overall, how important do you consider internet in your life?

☐ Not very important  ☐ somewhat important  ☐ Very important

31) What do you use the internet primarily for?

☐ Research  ☐ Entertainment  ☐ Education
☐ Sales/Marketing/PR  ☐ Communication

32) What is your preference for internet?( Please rate on a scale of 1 to 7 )

☐ Size of the network  ☐ Cost to use  ☐ Quality of information available
☐ Array of features/client applications  ☐ Lack of regulation
☐ Multi-cultural/world-wide  ☐ Communication speed/performance

33) What do you find the biggest problem using the internet?

☐ not being able to find the information I look for
☐ not being able to efficiently organize the information I gather
☐ it takes too long to view / download pages
☐ encountering the links they do not work
☐ sites there are not compatible with all browsers

Thank you for your time and completing this questionnaire.