QUESTIONNAIRE
Dear Student,

The information provided by you in this questionnaire will be used for the research purpose only. Please feel free to answer the questions and co-operate for the same.

Thank you for your valuable inputs and sparing some time for the project.

Mrs. Neelima Mehta
HOD, Faculty of Distance Education
T.M.V., Pune

Respondents – Questionnaire for the students of Open /Distance Education Institutions in Maharashtra.

A) GENERAL

1. Name:  .................................................................................................
2. Name of the University/Institution:  ..............................................
3. Programme name: ..............................................................
   (B.A /B.Com /BBA /BCA /MBA /MCA /MSW/ Certificate in/Diploma in etc.).
4. Year of passing : ......................................................
5. Enrolment Number : ......................................................
6. Place of residence City/ town..............................................
7. Area –  : Rual □ / Uraban □ / Any other □
8. Contact number : Mobile /Telephone .........................
9. Date of Birth : ..............................................................
10. Sex ( M/F )  : ..............................................................
11. Marital Status : Married □ / Unmarried □
    Otherwise : Widow □ / Widower □ / Divorcee □
12. Religion : ..............................................................

15. Whether earning member of the family

   If ‘No’, dependent on ..........................

   If earning member please give employment status

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Employment Status</th>
<th>Government</th>
<th>Private</th>
<th>Self-employment</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Sector</td>
<td>Army</td>
<td>Specify</td>
<td>Specify the business</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Navy</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Air force</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Other: Specify</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Level</td>
<td>Lower ☐</td>
<td>Lower ☐</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Middle ☐</td>
<td>Middle ☐</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Higher ☐</td>
<td>Higher ☐</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Number of years of service</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

II) Details of the family:

   i. No of members in the family:

      Father……/ Mother……/ Spouse……/ Brothers……/ Sisters ……/ Children ……

   ii. Accommodation: 1. Ownership ☐ / Rental ☐ / Otherwise

       ( Please specify ) ...........

   iii. Whether there is a separate room, corner portion in the room, space for study.

       Yes ☐ / No ☐

   iv. Arrangement for study: Writing table ☐ Chair ☐ Light ☐

III) Educational Qualification:

<table>
<thead>
<tr>
<th>Sr. No</th>
<th>Education</th>
<th>Year of Passing</th>
<th>Percentage Obtained/ distinctions if any</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>IV</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>VII</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>XII</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Graduate (Please Specify)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Post Graduate (Please Specify)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Any other educational qualifications/ skills.
1. Typewriting : 1. English ☐ Marathi ☐ Hindi ☐
2. Computer Skills : elementary ☐ / programming ☐
3. Drawing ☐ Music ☐ Dance ☐ Any other, specify ………………….. 
4. Sports/Athletics (you participated at School Level, Interschool, Taluka, State, National) ……………………………………….

Reasons for education/ training . (Please tick wherever applicable)
1. To improve educational qualification ………………………….. ☐
2. To be eligible for promotion / higher salary in the present job …. ☐
3. To be eligible for better job ……………………………………….. ☐
4. Any other, please specify ……………………………………….. ☐

Reasons for joining Open / Distance Education Course
1. I am employed ……………………………………………………… ☐
2. I am a housewife, family responsibility. ………………………… ☐
3. I did not get admission to regular college of my choice………… ☐
4. I am also pursuing another course simultaneously……………… ☐
5. I do not want to attend fulltime college regularly………………… ☐
6. There is no good college near my place of residence…………… ☐
7. There is no good college near my work place…………………… ☐
8. It saves the cost of day / daily traveling for attending the class… ☐
9. Any other, please specify. ………………………………………….. ☐

Would you have still continued to study, if the facility for study through Distance / Open mode was not available to you.
1. Yes, but with inconvenience………☐
2. No………………………………… ☐
3. Cannot say………………………… ☐

B) STUDENT SUPPORT SERVICE (S.S.S)

Facilities :

General

<table>
<thead>
<tr>
<th>No.</th>
<th>Facility</th>
<th>Very good</th>
<th>Good</th>
<th>Not Good</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Class rooms</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Seating facility</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>furniture</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
## Administrative

<table>
<thead>
<tr>
<th>No.</th>
<th>Facility</th>
<th>Very good</th>
<th>Good</th>
<th>Not Good</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Attitude towards students</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Timely Information on the following:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>– Counselling sessions</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>– I-card delivery</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>– Study material</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>– Response to query</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>– Examination dates</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>– Exam time-table</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>– Hall ticket</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## Academic

<table>
<thead>
<tr>
<th>No.</th>
<th>Faculty</th>
<th>Very good</th>
<th>Good</th>
<th>Not Good</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Pre admission counseling</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Regularity in academic sessions</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Help from Placement cell</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Counselling quality</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Study material</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>– Adequate content</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>– Whether language is Lucid/easy to understand?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>– Matter presentation</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Counselling quality</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Learning atmosphere</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## Facility availability

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Facility availability</th>
<th>Regional centre</th>
<th>Study centre</th>
<th>Residence</th>
<th>Work place</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Broadcast / Telecast</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Computer aided packages,</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Internships,</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Field training, / Seminars/ projects etc.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Tutorial and Counselling</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Work books / Assignments</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Audio / Video Cassettes</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## Facility availability

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Facility availability</th>
<th>Regional centre</th>
<th>Study centre</th>
<th>Residence</th>
<th>Work place</th>
</tr>
</thead>
<tbody>
<tr>
<td>8</td>
<td>Home kits:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>Interactive radio-counselling</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>Interactive Teleconferencing</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>11</td>
<td>E-mails/internet, online education</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12</td>
<td>CD-ROMS:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>13</td>
<td>Any other telecommunication facility</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Any other (Please Specify) : ...........................................................................................................
...........................................................................................................................................
...........................................................................................................................................
...........................................................................................................................................
...........................................................................................................................................

C) ACADEMIC SERVICES

Academic :
1. Personal Contact Programme (PCP) :
   i. Location - 1. At Study Center □ 2. Regional Center □ 3. Head Quarter. □
   ii. Distance in k.m.- From place of residence ____________________________
       From Place of work ____________________________
   iii. Time required for reaching :
       to Study Center ____________________________
       to Regional Center ____________________________
       to Head Quarter ____________________________
   iv. Cost of traveling daily to and from : ____________________________

2. Teaching : Average no. of counseling sessions organized per subject during one
   academic year.
   1. Every Saturday / Sunday □
   2. Six days in a year □
   3. Any other ______________________________________

   Duration - 1. adequate □ 2. inadequate □ 3. can’t say □

3. Overall quality of counseling :

4. Overall learning atmosphere during PCP :
   1. Happy □ 2. Serious □ 3. Dull □

5. In general are the counseling sessions held regularly and in time as per schedule :
   1. Yes □ 2. No □ 3. Can’t say □

6. Are you satisfied with the quality / quantity and overall organization of PCP

7. Are the days and timings of session of the PCP’s suitable or convenient to you.
   1. Yes to some extent □ 2. Not at all □ 3. Can’t Say □
8. Whether the facility of Residential PCP is available.
   1. Yes □  2. No □

9. Are the Audio visual aids used during the PCP.
   1. Yes □  2. No □

10. Are the Audio visual aids available during the PCP.
   1. Yes □  2. No □

11. Curriculum based audio cassettes available during PCP.
   1. Yes □  2. No □

12. Curriculum based Video cassettes available during PCP.
   1. Yes □  2. No □

   (Audio Visual Charts, Pictures, Graphs, Illustration, Audio CD’s, VCD’s, DVD’s)

13. Reading Room and library facilities available.
   At Head Quarters
   1. Yes □  2. No □
   At Regional Center
   1. Yes □  2. No □
   At Study Center
   1. Yes □  2. No □

14. Location:
   1. Convenient □  2. not convenient □
   3. can’t say □

   Timings:
   1. Suitable □  2. not suitable □
   3. can’t say □

15. Availability of Reading Material:
   1. adequate □  2. inadequate □
   3. can’t say □

   1. Satisfactory □  2. Not Satisfactory □
   3. Can’t Say □

Reference Material:
1. Periodical & Journal available
   1. Yes □  2. No □

2. Audio Visual Cassettes available for viewing, listening on the spots or borrowing.
   1. Yes □  2. No □

3. Programmes relayed on dyandarshan / Dyanwani
D) Examination / Evaluation / Assessment
1. Is there a facility for continuous assessment and feedback through answering the response sheet or writing of assignments?
   1. Yes ☐  2. No ☐
2. Are the marks or grades given for response sheet or assignments included in the final assessment?
   1. Yes ☐  2. No ☐
3. Is there any other way of receiving the feedback of your performance, if so please specify.
   1. Orally in Classroom ☐  2. Letter ☐
   3. individual Counselling ☐
4. Does your institute publish a newsletter for students like you.
   1. Yes ☐  2. No ☐
   - If yes give frequency or periodicity.
5. Whether you receive the newsletter at your resident or at your Study Center.
6. What kind of information you received through this newsletter.
7. Do you receive it in time –
   1. Yes ☐  2. No ☐
8. Is there a provision for providing readers feedback.
   1. Yes ☐  2. No ☐
9. You find the newsletter useful/what do you want to say about the usefulness of newsletter.
   1. Very useful ☐  2. Somewhat useful ☐
   3. Not useful ☐  4. Can’t say ☐
10. Give at least one suggestion for improving this service.
10. Are you able to obtain a copy of the question papers of all the subjects for the last three exams -
    1. Yes ☐  2. No ☐
12. If yes do you think that they help you in preparing for your exam.
    1. Yes ☐  2. No ☐
13. Are you satisfied with the type of / pattern of the question paper in all the subjects of your study –
14. Please give at least one suggestion for improving the pattern of Question paper in any one of papers of yours study.

15. Is there a system of ATKT in your exam.
   1. Yes ☐  2. No ☐

16. Do you feel that the degree awarded through Open / Distance education mode is in anyway inferior to the degree awarded through regular / traditional University or College.
   Give a brief reason in support of your reply.

17. Do you feel that there is adequate awareness & recognition about the study and the degree receives through Distance Education in the society in general & in the employment field sector in particular.
   Give at least one reason in support of your reply.

18. Give at least one suggestion for overall improvement in the system of Open and Distance Education in higher education.

19. Have you passed all the previous examinations in 1st attempt.
   1. Yes ☐  2. No ☐
   If not how many attempts did you make to pass the examination in parts.

20. Have you received any scholarship Prize / Certificate of merit at any of the 1st year or 2nd Year examination held in the University.
   1. Yes ☐  2. No ☐
   If yes please give details in three line.

__________________________
Signature of the Student