ACKNOWLEDGEMENT

I would have never ventured to initiate, pursue and complete the present research work, but for the afflatus, scholarly guidance, helpful suggestions, constructive criticism, sustained interest and incessant encouragement, I received from Prof. M.T.M Khan, Head, Department of Library and Information Science and Dean, Faculty of Arts, Bundelkhand University, Jhansi, during the entire period of this investigation. I consider myself to be fortunate to have worked under his expert supervision and take this opportunity to express my deep gratitude towards my vulnerable mentor.

I acknowledge my sincere thanks and gratefulness to Ms. Archana Upadhyay Lecturer, Deptt. of Library and Information Science, C.S.A College of Science and Technology, Jhansi, for the immaculate help and suggestions in the completion of this research project. I see, in this gold medallist, a great teacher in the making and wish her a very bright future.

I am immensely indebted to Dr. Kamlesh Sharma, Administrative Officer, Bundelkhand University, Jhansi, my all time well-wisher, for the valuable suggestions and moral support during this period.

I extend my heartfelt thanks to all the teachers, research scholars, students and the college librarians of U.P from where I received warm welcome during my visits to various colleges in connection with the distribution and the collection of the questionnaires. Without their co-operation, it would have been rather difficult for me to complete this study.

I express profound indebtedness to my reverend parents Shri Lajja Ram and Smt. Ram Wati, who although with their meager resources always motivated me
to get higher education, and it was their long cherished desire towards my academic career to start and complete an academic project of this nature.

I express my deep sense of gratitude to Smt. Zakira Khan, who remained a constant source of inspiration throughout my achieving the Bachelor’s and Master’s degrees and now this long awaited dream of mine becoming a Ph.D. holder in Library and Information Science. I, at this juncture of life, fail to distinguish between my mother who gave me birth and Smt. Khan who supported and motivated me like her own child. Words, alone, cannot express the warmth of her blessings and affection towards me. The children of this Khan family, following their parents footsteps, did not lack behind in rendering their support and encouragement to their “Bhaiya.” I fail to choose proper words for Ms. Sumbul, Nadeem (Roshi) and Saima (Monu) to express my gratefulness for their love and affection.

I feel emotionally moved in conveying my personal regards and affection to my wife Smt. Madhulika Singh Rajput and loving son Aman who sacrificed their comforts for providing me an environment conducive for a serious study of this kind. In fact, I have gained at the cost of hardship they have suffered.

I wish to extend my high regards to my elder brother Sri Kayam Singh and younger brother Sri Ramesh Chandra and all of my relatives who responded to my calls gleefully whenever their services, in any form, were badly required. In the last, but not the least, all those persons who provided me valuable information and support during the course of this research work also deserve my sincere thanks.

(Suresh Chandra)