ACKNOWLEDGEMENT

“The birds have flown back to their nests
The vistas have ushered a new age
But a distant lamp of gratitude still remains”

I raise my hands in thankful prayer to God Almighty and Our Lady of Refuge for having blessed me with fulfillment in my endeavour.

I record with great pleasure my love and gratitude to my beloved Bishop F. Antonisamy, D.D, S.T.L for having permitted me to continue this research work.

I wish to express my sincere and whole hearted thanks to my venerable teacher Dr. F. R.ALEXANDER PRAVIN DURAI, M.Com., M.B.A., M.Phil., Ph.D. Dean, School of Management Studies, St. Joseph’s College, Trichy, for his unstinted help and support in the guidance this dissertation. Despite his several academic preoccupations, he had been quite generous and informal in explaining the intricate issues involved in the course of my analysis of the subject matter. His unconventional outlook and insistence on perfection are matched only by the kindness of his heart. I have an unfulfillable personal debt to his liberality and example.

I am greatly indebted to Rev. Dr. F. Andrew, SJ, Principal, for his encouragement to my research work.

I owe a special thanks to the HOD and all the faculty members of the Department of Commerce for their valuable and inspiring guidance which enabled me to bring out this research successfully.

I express my profound gratitude to my brother Rev. Fr. John Kennedy for his constant support and encouragement to my research work. I am greatly indebted to Rev.Fr. Antony Gnana Pragasam, for his help and support, without which this thesis would not have been a successful one.

I take up this golden opportunity to record with pleasure my sincere thanks to Rev. Fr. M. Antonisamy, Rev. Fr. S. Lourdusamy, Mr. Victor, Mr. Patrick, Mr. Ashok Kumar, Mr. Stanly Jerome, Mr. Siluvai and all my friends for their excellent co-operation and constant moral support.
It is my privilege to place on record my sense of gratitude to the **HR Manager** and other members of Mando Automotive India Limited for the interest shown by them in the research work and for having given me with all the data I required and. They spared their time despite the tight schedule so that I could complete the research work in time. My special thanks are due to **Mr. Durai Rajan**, Librarian, St. Joseph’s College, Trichy, and Statistician for his help in processing the collected data.

I am extremely thankful to **Rev. Fr. Rex Pai** for his assistance in bringing out the thesis in the present format through word processing in time.

**Adaikalasamy I.**