APPENDIX -02
USER QUESTIONNAIRE

Questionnaire for Use of OPAC in Selected University Libraries of Maharashtra- A Study

Please Note:
  i) Please provide the required information
  ii) Ignore what is not applicable
  iii) Tick (√) in the appropriate bracket
  iv) Rate the relevant statements

Part A: General Information

Q.1  Name    : ____________________________________

Q.2  Address   : ____________________________________

Q.3  Name of University:
  Dr. B. A. M. U., Aurangabad ( )  N. M. U., Jalgaon ( )
  S. P. P. U., Pune ( )  S. R. T. M. U., Nanded ( )

Q.4  Designation :
  Faculty Member ( )  Research Scholar ( )
  Post Graduate ( )

Q.5  Faculty:
  Social Sciences ( )  Sciences ( )
  Arts ( )  Management Science ( )
  Commerce ( )  Education ( )
  Law ( )

Q.6  Gender:
  Male ( )  Female ( )
Q.7 Age (In Years):

Below 25 ( ) Between 26-35 ( )
Between 36-45 ( ) Above 46 ( )

Q.8 How often do you visit the library?

Daily ( ) Once in two days ( ) Twice a week ( )
Once a week ( ) Rarely ( ) Never ( )

Q.9 Are You Aware of OPAC Facility Available in Your Library

Yes ( ) No ( )

Q.10 If Yes, How frequent you use OPAC Facility

Very Frequently ( ) Frequently ( )
Occasionally ( ) Rarely ( ) Never ( )

If never answer Questions No.11 - 12 given below

Q.11 Why Don’t you use OPAC

Lack of Computer Knowledge ( )
Lack of Online Help ( )
No Assistance given by library Staff ( )
Lack of Computers for OPAC ( )

Q.12 Then how you Locate Library Documents

Card Catalogue ( )
Search Shelves Physically ( )
Ask Library Staff ( )

Q.13 How often do you use the library OPAC/Web OPAC

A very great deal ( ) Great deal ( ) Quie a lot ( )
Not very much ( ) Not at all ( )
Q.14 Which Type of Search Do you use in Library

Simple ( )
Advanced ( )
Boolean ( )
Truncation ( )

Q.15 Under which entry did you search for the required document?

Author ( )
Title ( )
Subject ( )
Call number ( )
Series statement ( )
Publisher ( )
Topical key word(s) ( )
Literary Work(s) ( )
Edition Statement ( )

Q.16 What do you search for in your library OPAC/Web OPAC?

Book (Books) ( )
Reference book(s) ( )
Reports ( )
Theses/ Dissertations ( )
Journals ( )
CD/DVD’s ( )

Q.17 Were you able to locate the documents of your interest from your library OPAC/Web OPAC?

Yes ( )
No ( )

Q.18 If ‘Yes’ please state the rate of success of locating the document of your interest from the OPAC/Web OPAC.

100% ( )
75% ( )
50% ( )
25% ( )
<25% ( )

Q.19 I learned how to use this OPAC/Web OPAC:

From a friend or someone at a nearby computer ( )
Using printed instructions ( )
Using instructions on the computer screen ( )
From the library staff ( )
From a library course or orientation ( )
By myself without any help ( )
Q.20 Are you aware of User Orientation Programme about using OPAC provided in your Library?

Yes   (   )   No    (   )

Q.21 If yes, It Helps in Searching the OPAC

Strongly Agree   (   )   Agree   (   )   Disagree   (   )
Strongly Disagree   (   )   Neutral   (   )

Assistance of Library Staff

Q.22 Is there Assistance of Library Staff near OPAC?

Always   (   )   Usually   (   )   Occasionally   (   )
Rarely   (   )   Never   (   )

Computer Systems in Library for OPAC

Q.23 Number of Computers in Library for OPAC use are Adequate in the Library?

Strongly Agree   (   )   Agree   (   )   Neutral (   )
Disagree   (   )   Strongly Disagree   (   )

Q.24 How do you rate Computers Searching Speed

Very Fast   (   )   Fast   (   )   Moderately Fast   (   )
Slow   (   )   Very Slow   (   )

PART C:

Your perception about your library OPAC/Web OPAC

Q.25 Perceptions about your library OPAC and Web OPAC use.

OPAC / Web OPAC was Easier to use than I expected   (   )
It was Fun to use   (   )   It was Easy to use   (   )
It helped me in finding the documents faster   (   )
It is Very difficult to use   (   )   It is Very confusing to use   (   )
I found more items than expected ( ) I am comfortable with simple search ( )

I am comfortable complex/Advance search ( ) I am comfortable quick search ( )

I am comfortable when using OPAC/Web OPAC ( )

Q.26 Overall, to what extent are you satisfied with your Library OPAC?
Fully Satisfied ( ) Satisfied ( ) Less Satisfied ( )

Q.27 Library OPAC and Web OPAC use.

- It was easy to use the library OPAC/Web OPAC for whatever I wanted to search ( )

- Interaction with the library OPAC/Web OPAC to carry out
  my searches was clear and understandable ( )

- Overall, this library OPAC/Web OPAC was helpful in assisting me to search the documents effectively ( )

- It would take a great deal of effort and practice for me to learn to use this library OPAC/Web OPAC with proficiency ( )

- My friends could use this library OPAC/Web OPAC to
  search effectively with little or no training ( )

- Once I found a book on a subject or topic, it was easy to continue the search to find additional books on the subject ( )

- When a full, detailed OPAC/Web OPAC record for a book was displayed, it was easy to read that display to find specific information about the book(s) ( )

Q.28 What would you like to have in your Library OPAC?

Error Correction ( )

Simple Search Option ( )

User Friendly ( )

Online Tutorial ( )

Any Other (Please Specify); ........................................................................................................
.........................................................................................................................................................