ACKNOWLEDGEMENT

I offer my infinite indebtedness to most respected Teacher, and Guide Prof.R.C.Sharma, and Head Department of Management and Dean Commerce and Management, Central University of Rajasthan, Kishangarh for his constant guidance, encouragement, supervision, and constructive criticism without which the completion of the present work would not have been possible.

There are many people who played important roles during this venture – some knowingly, others in blissful ignorance. First of all, I must acknowledge my daughter, Anvika. Although there were times when I felt our relationship was being severely and unfairly tested, her unquestioning love and patience have helped to see me through. I pray that I am able to provide the same strength for her, should the need arise.

My mother must also be acknowledged. She too has been a tower of strength and has encouraged me every step of the way. Her support was invaluable. She is the one to whom I owe what I am today. I am lucky to be part of such a caring personality.

I would like to convey my heartfelt gratitude to my family members for their affection, extreme generosity and never failing constant support.

The research process has also helped me to realise the value of friendships. I thank those who have been true friends to me and who have carried some of the burden with me.

I thank all these people, and more, for the parts they played in the completion of this thesis. They must share with me any credit for this work.