APPENDIX 2

JOB SATISFACTION VARIABLES

The following are some of the statements which may have contributed to your feeling of satisfaction in this job. Please place a tick [✓] in the boxes given below showing to what extent each statement contributes to your job satisfaction.

High Satisfied (HS), Satisfied (S), No Opinion (NO), Dissatisfaction (DS) and High Dissatisfaction (HDS)

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1. Salary and allowances granted in the job are reasonable
2. Other benefits and services provided in the job are reasonable.
3. The risk, which I bear in the job reasonable.
4. The job provides freedom to use my own judgment
5. I prefer the challenging work nature in the job.
6. The training provided in the job improves the efficiency to do the job.
7. The opportunities available in the job provide chance for personal development.
8. The present job enhances my social status in the society.
9. The monotonous duties assigned in the job, which I do not like.
10. The recognition gained in the work due to computerization in bank gives a great pleasure to me.
11. Personal relationship with the public which I gain out of the present job is much apprising.
12. Organizational policies towards work environment are positive.

13. Recreational facilities such as rest rooms, canteen and lunch rooms are sufficiently provided.

14. Authority delegated to do the work is good enough to complete the job.

15. Social concern of my organization about employees is good. Union activities are cordial.

16. The relationship among co-worker is good.

17. Opportunities are provided in the job for submitting suggestions.

18. The congenial working climate are available in the work place.

19. The Boss and subordinate relationship encourages the work.

20. The safety measures provided are inadequate.

21. The job provides more opportunity for creativity.

22. Personal and family problems discourage me to perform better in my job.

23. Psychological stress and frustration affect my work performance.

24. Physical inabilities including health problems do not allow me to do better in my job.

25. Work load assigned to me is heavy.

26. Grievance redressal mechanism is not justifiable.

27. Transfer policy within branches is reasonable.

28. Promotion opportunity provided in the job are appreciable.

29. Job security gained to me in the job is reasonable.