Questionnaire for Users

Sir / Madam,

I am pursuing Ph.D. on the topic “Collection Development and Services in Law Libraries in Delhi: A Comparative Study” under the supervision of Dr. Nishat Fatima, Assistant Professor, Department of Library and Information Science, AMU, Aligarh. In this regard, I request you to kindly fill-up this questionnaire in order to enable me to complete my thesis. The information provided by you shall be used for research purposes only and will be kept strictly confidential.

I shall be highly obliged to you for your kind cooperation.

Thanking you in anticipation,

Your’s sincerely,

(Roshan Khayal)

Personal Information
1. Name (in capital letter) .................................................................
2. Status / designation .................................................................
3. Educational qualification .............................................................
4. Area of specialization (if any) ......................................................
5. Address ..............................................................................
6. E-mail ID ...........................................................................
7. Contact No. ...........................................................................

(Please tick mark right or wrong in the relevant column)

2.1 Please indicate the purpose of visiting the library? (Multiple answers are allowed).
(a) For study purpose ( )
(b) For Updating knowledge ( )
(c) For research work ( )
(d) For teaching purpose ( )

2.2 Please mention the frequency of visit to the library?
(a) Daily ( )
(b) Two to three times in a week ( )
(c) Once in a 15 days ( )
(d) Once in a month ( )
(e) Occasionally ( )
3. Which of the following **library resources do you use**? (Multiple answers are allowed)

   (a) Books
   (b) Periodicals/Journals
   (c) Cases
   (d) Reports
   (e) Reference Books
   (f) Theses/Dissertations
   (g) Indexing/Abstracting Journals
   (h) Monographs/Patents

4. Do you **use** the following **electronic information sources**?

   (Multiple answers are allowed)

   a) Online database
   b) E-books
   c) E-Journals
   d) E-cases
   e) E-reports
   f) CD-ROM Database

5. Please indicate the **frequency of use of e-resources** (Tick only one)

   a. Daily
   b. Twice in a week
   c. Weekly
   d. Monthly
   e. Occasionally

6. What are your **favourite activities while using Internet**? (Multiple answers are allowed)

   a) E-mail
   b) Discussion Forums
   c) Blogging
   d) Online learning/E-Learning
   e) Preparing presentations, documents

7. Which **method** is mostly used in **searching of library materials**?

   **OPAC** (Online Public Access Catalogue)   or   **Traditional Catalogue**

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8. Does the library have **adequate reading facilities**?
   Yes ( )  No ( )

9. Are you **satisfied with the use of library resources?** (Multiple answers are allowed)
   (a) Books ( )
   (b) Periodicals/Journals ( )
   (c) Cases ( )
   (d) Reports ( )
   (e) Reference Books ( )
   (f) Theses/Dissertations ( )
   (g) Indexing/Abstracting Journals ( )
   (h) Monographs/Patents ( )

10. Are you aware of the services provided by the library?
    10.1) Circulation service ( )
    10.2) Reference service ( )
    10.3) Current Awareness Service (CAS) ( )
    10.4) Selective Dissemination of Information (SDI) Service ( )
    10.5) Inter-library loan service ( )
    10.6) Translation service ( )
    10.7) Reprographic service ( )

11. Are you satisfied with the services provided by the library?
    a) Circulation Services
       Yes ( )  No ( )
    b) Reference Services
       Yes ( )  No ( )
    c) Current Awareness Service (CAS)
       Yes ( )  No ( )
    d) Selective Dissemination of Information (SDI) service
       Yes ( )  No ( )
    e) Inter-library loan service
       Yes ( )  No ( )
    f) Translation service
       Yes ( )  No ( )
    g) Reprographic Service
       Yes ( )  No ( )

12. Are you satisfied with the **general facilities available** in the library?
    (a) Library environment ( )
    (b) Reading space ( )
    (c) Cleanliness ( )
    (d) Lighting ( )
    (e) Ventilation ( )
    (f) Equipment ( )
    (g) Drinking water ( )
13. How will you rate the **behavior of the library staff**?

   a) Excellent ( )
   b) Good ( )
   c) Fair ( )
   d) Average ( )
   e) Poor ( )

14. Please give your valuable suggestions or comments for further improvement of the library.

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Thank you for sparing time to answer the above questions.

(Signature)