A Study on Training and Employee Development in Commercial Banks

Questionnaire on External Training Evaluation

(Information collected is kept strictly confidential and used only for the research purpose)

1. Age 2. Educational Qualification
3. Gender 4. Designation
5. Years of experience
6. Name of the branch/office
7. Taluk D K District

Please respond to all the questions by putting a “✓” mark in the appropriate box.

<table>
<thead>
<tr>
<th>External Training Evaluation</th>
<th>Agree</th>
<th>Undecided</th>
<th>Disagree</th>
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</thead>
<tbody>
<tr>
<td>1. The contents of the training are practical oriented and they are very much relevant for my work</td>
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<td>2. The trainers' way of teaching helps to understand the job role clearly, since they use new methods of teaching</td>
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<td>3. The trainers take all-out efforts to clarify trainees’ queries</td>
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<td>4. The infrastructure and other facilities for training are adequate.</td>
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<td>5. The training overall has enriched my knowledge and skill</td>
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6. Do you feel that the external training is more satisfactory compared to internal training?

Yes □ No □

If ‘Yes’, why?

If ‘No’, why?

7. What are the needs for external training?

8. What difference do you find between external training and internal training?

9. Please furnish few lines with regard to your experience and suggestions for improvement of external training.

10. How do you rate the overall effectiveness of the training programme you have attended?

   Please put “✓” mark in the appropriate box.