CHAPTERIZATION

CHAPTER – 1

Indian Railway: An Overview

➢ Introduction and meaning
➢ Historical perspective of Indian Railway
➢ Profile of Indian Railway
➢ Uniqueness & specialty of Indian Railway
➢ Notable trains and achievements
➢ Emergence of the Railway Zones
➢ Projections In the New Millennium

CHAPTER – 2

Management of Indian Railway

➢ Railway Management
➢ Objectives of Railway Management:
➢ Role of Indian railway
➢ Organisational Structure
➢ Ministry of Railway (Railway Board) :
➢ Different Corporations of Railway
➢ Production Units
➢ Maps of Indian railway
➢ Chart of Indian Railway
➢ Zones & Divisions
➢ Railway Employees
➢ Specialized cadres
➢ Progress made till date
CHAPTER – 3

North Central Railway - Jhansi Division

➤ About North Central Railway
➤ Jurisdiction of North Central railway:
➤ Map Of Divisions of North Central Railway
➤ Organizational structure of personnel Department

CHAPTER – 4

Job Satisfaction

➤ Meaning of job satisfaction
➤ Nature of job Satisfaction
➤ Theories of job satisfaction
➤ Factors affecting job Satisfaction
➤ Job Satisfaction & its Relationships
➤ Consequences of Job Satisfaction/Dissatisfaction
➤ Management Techniques Designed To Increase Job Satisfaction

Chapter - 5

Motivation

➤ Meaning of motivation
➤ Nature of motivation
➤ Theories of Motivation
➤ Factors effecting motivation
➤ Motivation and its relationships
➤ Management Techniques Designed To Increase Motivation
Employee Motivation & Job Satisfaction in Railway

- Pay and allowances
- Staff welfare
- Honorarium
- Awards
- Retirement benefits
- Pass Facility
- Housing facility
- Assured career progression scheme
- Workers’ Participation in management
- Incentive bonus scheme
- Productivity linked bonus
- Workers' education scheme
- Group insurance scheme
- Employee’s insurance scheme
- Incentive for family planning
- Staff benefit fund
- Staff grievance handling
- Appointment on compassionate grounds
- Holidays
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- Re-imbursement of legal charges/law suits
- Overtime
- Performance appraisal
- Industrial relations in railways
CHAPTER - 7

Research Methodology

➤ Meaning of research
➤ Problem Statement
➤ Title of study
➤ Selection of the topic
➤ Objective of the Study
➤ Nature of research
➤ Research methodology
➤ Key concepts
➤ Sources and Methods of Data collection
➤ Design of sample

CHAPTER - 8

Findings & Analysis

➤ Graphical Representation of the findings
➤ Analysis of Research
➤ Findings of Research
➤ Overview of Findings

CHAPTER - 9

Conclusion & Suggestions

➤ Conclusions
➤ Suggestions

Bibliography

Annexure