ANNEXURE - I

QUESTIONNAIRE FOR RESIDENTIAL SLUM DWELLERS
Questionnaire for Residential Slum Dwellers

Name and Address of the Slum

1. Is the slum a declared slum?

2. Name of the owner of the land on which the slum is situated.

3. Name of the slum dwellers / married / unmarried / widow / divorced.

4. Religion and Caste of the slum dweller.

5. Native place and birth place of the slum dweller.

6. When did you come to Pune? Reason for the same.

7. What is your occupation?

8. How many members are there in your family? What is their occupation?


10. What languages do you speak / know?

11. Is your family a nuclear family or a joint family?
12. What is your monthly income? How many family members earn money? What is their wage / salary?

13. What is the area of your dwelling and when was it erected? What materials were used to build the dwelling? What was the cost incurred for the same?

14. Is the dwelling owned or rented? What is the rent?

15. Do you have photo pass? If yes provide the number and the date of the photo pass.

16. Which of the addictions like tobacco, cigarette, beedi, alcohol etc. are your family members addicted to?

17. Age in which you marry off your sons and daughters?

18. Which festivals do you celebrate?

19. Which is your family deity and your village deity?

20. Are electricity, water and toilet available in the dwelling? If yes how much bill do you pay for it? How much service charges do you pay?

21. Who is your corporator? What is your ward number? What is the name of your ward?

22. People of which religion live in the slum.

23. How many toilet blocks are available? Are they sufficient and clean?
24. How many sarvajanik mandals are there? How many savings group are there? How many neighbourhood groups are there?

25. What facilities have been provided by the P.M.C.? Are you satisfied about the facilities?

26. Do you have a ration card? If yes please provide the number and the date of the ration card.

27. Which Non government organization does social work in the slum?

28. How many pre-primary / anganwadi / primary school / high school / clinics are there?

29. What is the population of the slum? What measures do you take to prevent increase in population?

Signature:

Name:

Address:
ANNEXURE - II

QUESTIONNAIRE FOR HEALTH PRACTITIONERS
# Questionnaire for Health Practitioners in the Slums

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Full Name:</td>
</tr>
<tr>
<td>2</td>
<td>Address of the clinic:</td>
</tr>
<tr>
<td>3</td>
<td>From when have you been running this dispensary / clinic?</td>
</tr>
<tr>
<td>4</td>
<td>What ailments are found in the slums? What are the reasons for the same?</td>
</tr>
<tr>
<td>5</td>
<td>What is the minimum fees charged and what is the maximum fees charged by you?</td>
</tr>
<tr>
<td>6</td>
<td>What ailments are found in the women in the slums?</td>
</tr>
<tr>
<td>7</td>
<td>What ailments are found in the men in the slums?</td>
</tr>
<tr>
<td>8</td>
<td>Do you provide guidance on family planning and remedial measures in the slums?</td>
</tr>
<tr>
<td>9</td>
<td>What ailments are found in the children in the slums?</td>
</tr>
<tr>
<td>10</td>
<td>Has the P.M.C. / Government of Maharashtra vested you with the responsibility of spreading the awareness regarding the medical facilities provided by the government?</td>
</tr>
</tbody>
</table>

Date                                                                 Signature
ANNEXURE - III

QUESTIONNAIRE FOR BUSINESS PERSONS
### Questionnaire for Business Persons in the Slums

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>Name of the Business person</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Slum Declared / Undeclared:</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Family details</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Native Place and address</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>When did you start the business?</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Which type of business do you do?</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>How much (in Rs.) products / goods do you sell?</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>What is your income?</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Daily:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Monthly:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Annually:</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>How do you use the income which you receive from your business?</td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>What type of education do you provide for your children?</td>
<td></td>
</tr>
<tr>
<td>11</td>
<td>From where do you bring the goods / products for your shop?</td>
<td></td>
</tr>
<tr>
<td>12</td>
<td>Cash and Credit customers (in percentage)</td>
<td></td>
</tr>
<tr>
<td>13</td>
<td>How much service charge do you pay annually?</td>
<td></td>
</tr>
<tr>
<td>14</td>
<td>How much electricity bill do you pay?</td>
<td></td>
</tr>
<tr>
<td>15</td>
<td>How much water tax do you pay?</td>
<td></td>
</tr>
<tr>
<td>16</td>
<td>Can you sell your shop to others?</td>
<td></td>
</tr>
</tbody>
</table>

Date                                                                                          Signature
ANNEXURE - IV

QUESTIONNAIRE FOR NGO
Questionnaire for Non Governmental Organizations

1. When was the NGO established?

2. Where is the headquarters of the NGO?

3. Who are the president and office bearers of the NGO?

4. Where are the branches and offices of the NGO?

5. What are the objectives behind establishment of the NGO?

6. Where is the office of the NGO situated in Pune?

7. When was the NGO established in Pune?

8. Who are the president and office bearers of the NGO in Pune?

9. What does the NGO do for the children in the slums in Pune?

10. How does the NGO get financial assistance?

11. What work does the NGO do for the women in the slums?
12. What work does the NGO do for the men in the slums?

13. What social work does the NGO do in the slums?

14. What religious work does the NGO do in the slums?

15. What financial work does the NGO do in the slums?

16. What cultural work is done through your NGO in the slums?

17. What educational work is done through your NGO in the slums?

18. Have you conducted a protest march with the slum dwellers?

19. How many members does your NGO have?

20. Which political party has your NGO supported during the elections?

21. Has any member of your NGO become a corporator / member of the shikshan mandal / zonal office volunteer or member of P.M.C?

22. What work does the NGO do regarding the environment in the slums?
23. What work does the NGO do regarding the health in the slums?

24. Does your NGO work regarding the family planning in the slums?

25. What efforts are taken to spread awareness regarding deadly diseases like AIDS?

26. How your NGO raise funds for social, religious work etc.?

27. Have you received any financial help from the P.M.C?

Date

Signature
ANNEXURE – V
QUESTIONNAIRE FOR SOCIAL WORKERS
Questionnaire for Social Workers

1. Full name and address:
   
   Age: 
   Caste: 
   Education:

2. What is your occupation? Posts held / Posts serving.

3. What type of social work do you do?

4. What problems / difficulties did you face while working in the slums?

5. Are goons present in the slums? If yes, what is your opinion about them?

6. What is your opinion about the landlords on whose land the slums are located?

7. What facilities are provided for the social welfare of the slum dwellers?

8. What facilities are provided by the P.M.C.?

9. What developmental works are done through the Pune Municipal Corporation?

10. From whom do you get grant to undertake social work?

11. How many dwellings are there in this slum? How many are residential? How many are non-residential? How many of both residential and commercial are there?

12. How many slum dwellers have been provided photo pass?

13. Who is the authority regarding the slums in the P.M.C.?
14. How many NGO’s / government organizations are working in the slums? Give details of the same.

15. How many rehabilitation schemes have been completed? Where have they been completed?

16. During fire accidents and floods, as a social worker what facilities are provided by you for the victims?

17. People of which religion and caste live in the slums? What illegal work is carried on in the slums?

18. What is the standard of living of the slum dwellers?

19. What festivals are celebrated in the slums?

20. What social / cultural programmes are conducted in the slums?

21. How many savings group, neighbourhood groups / anganwadi / pre-primary are there in the slums?

22. What ailments are found in the slums? Are sufficient health facilities available in the slums?

23. How many community temple / mosque / church are there? Is there a playground available for playing?

24. Is there a mohalla committee present in the slum? What is the objective of the mohalla committee?

25. How many ward offices are there in the P.M.C.? Under which ward office does this slum come? Who is the ward officer?
26. Are there illegal holdings in the slum under your ward? If yes, has action been taken regarding them?

27. What efforts have you taken in order to prevent increase in the slums?

28. What type of business take place in the slums?

29. What addictions do these slum dwellers have?

30. How many country liquor shops are present in the slum?

31. What efforts have you taken in order to prevent increase in the population?

Date

Signature
ANNEXURE - VI

QUESTIONNAIRE FOR SLUM REHABILITANTS
Questionnaire for Slum Rehabilitants

1. Full name:

2. Address of the native place

3. Name and address of the slum in which you lived before rehabilitation

4. What is your occupation? How much monthly income do you get from the same?

5. Name and address of the rehabilitated building?

6. When did you come to live in Pune?

7. Educational details:

8. What facilities are provided in the rehabilitated building?

9. What is the area of the flat provided?

10. How much tax do you pay every year?

11. How much water tax do you pay every year?

12. How much electricity charges do you pay every year?

13. Who is the corporator for this area?

14. How many families live in this rehabilitated building?
15. What is the difference in living in the rehabilitated building and living in the slum?

16. Name of the builder who constructed this rehabilitation building.

17. Have you paid any amount for this rehabilitation flat? If yes, how much did you pay?

18. How much area of this rehabilitation scheme has been divided?

19. After shifting to the rehabilitated building, which school do you send your children to?

20. What is your opinion regarding the rehabilitation scheme?

Date

Signature
ANNEXURE - VII

QUESTIONNAIRE FOR CORPORATORS / M.L.A. / OTHERS
Questionnaire for Corporators / M.L.A. / Others

1. Full name and address:  
   Age:  
   Caste:

2. Posts held / Posts serving:

3. When were you elected to the P.M.C. for the first time? Which ward / voter constituency were you elected from?

4. For how many years have you been a corporator / M.L.A / M.P.?

5. How much funds do you get under the ward level / M.P. Quota?

6. For which work in the slums are the ward level funds / M.L.A. quota funds / M.P. quota funds utilized?

7. How many slums are there in your ward / voter constituency?

8. How many people are living in the slums (slum population) in your ward / constituency?

9. How many voters are there in your ward / constituency?

10. What developmental works are done in the slums under your ward / constituency?

11. During the standing committee period what prominent works have been done by your deputy mayor / Ex-chairman?

12. State the prominent works done by you as a Corporator / M.L.A. / M.P.?
13. What legal and illegal business are run in the slums under you ward / constituency?

14. Has any accident taken place in the slums in your ward / constituency?

15. What work has been done in the slums under your ward / constituency?

16. What efforts have you taken towards the educational, social and religious progress of the slums under you ward / constituency?

17. What efforts have you taken regarding the health of the slums dwellers under your ward / constituency?

18. What efforts do you take for the employment of the slum children in your ward / constituency?

19. What is your opinion regarding the officers and employees of the Ga. Va. Ni. Department?

20. Are you satisfied with the budget provided by the P.M.C. for the Ga. Va. Ni. Department?

21. What are the reasons for the increase in the slums?

22. What is your opinion on the increase in slums in Pune city?

23. What type of work is done by the Pune Pimpri Chinchwad Slum Rehabilitation Authority?

24. How much funds are going to be made available for the slums?

25. The population in the slums is more. What are the reasons for the same? What is your opinion on the remedial measures regarding the same?
26. What ailments are prominently found in the slums in your ward / constituency?

27. What is your opinion regarding the social service organizations working in the slums?

28. What is the monthly income / yearly income and the standard of living of the people in the slums?

29. What is the education rate of the slum dwellers in your ward / constituency?

30. What social work is done under the Nagarvasti and Ga. Va. Ni. departments?
ANNEXURE - VIII

ABBREVIATION
<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Full Form</th>
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<tbody>
<tr>
<td>BPMC</td>
<td>Bombay Provincial Municipal Corporation</td>
</tr>
<tr>
<td>BSUP</td>
<td>Basic Services to the Urban Poor</td>
</tr>
<tr>
<td>CBO</td>
<td>Community Based Organisation</td>
</tr>
<tr>
<td>CPD</td>
<td>City Development Plan</td>
</tr>
<tr>
<td>EWS</td>
<td>Economically Weaker Section</td>
</tr>
<tr>
<td>GAVANI</td>
<td>Gallicha Vasti Nirmulan</td>
</tr>
<tr>
<td>GDP</td>
<td>Gross Domestic Product</td>
</tr>
<tr>
<td>GOI</td>
<td>Government of India</td>
</tr>
<tr>
<td>IDE</td>
<td>Institute of Developing Economies</td>
</tr>
<tr>
<td>JNNURM</td>
<td>Jawaharlal Nehru National Urban Renewal Mission</td>
</tr>
<tr>
<td>LIG</td>
<td>Lower Income Group</td>
</tr>
<tr>
<td>LPG</td>
<td>Liquefied Petroleum Gas</td>
</tr>
<tr>
<td>MASHAL</td>
<td>Maharashtra Social Housing and Action League</td>
</tr>
<tr>
<td>MDG</td>
<td>Millennium Development Goal</td>
</tr>
<tr>
<td>MHADA</td>
<td>Maharashtra Housing and Area Development Authority</td>
</tr>
<tr>
<td>NA</td>
<td>Not Applicable</td>
</tr>
<tr>
<td>NCU</td>
<td>National Commission on Urbanisation</td>
</tr>
<tr>
<td>NFHS</td>
<td>National Family Health Survey</td>
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<tr>
<td>NGO</td>
<td>Non Governmental Organisation</td>
</tr>
<tr>
<td>NSSO</td>
<td>National Sample Survey Organisation</td>
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<tr>
<td>PCMC</td>
<td>Pimpri Chinchwad Municipal Corporation</td>
</tr>
<tr>
<td>Abbreviation</td>
<td>Full Form</td>
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<td>--------------</td>
<td>---------------------------------------</td>
</tr>
<tr>
<td>PMC</td>
<td>Pune Municipal Corporation</td>
</tr>
<tr>
<td>RAY</td>
<td>Rajiv Awas Yojana</td>
</tr>
<tr>
<td>SPSS</td>
<td>Statistical Package for Social Sciences</td>
</tr>
<tr>
<td>SRA</td>
<td>Slum Rehabilitation Authority</td>
</tr>
<tr>
<td>SSP</td>
<td>Slum Sanitation Project</td>
</tr>
<tr>
<td>UBS</td>
<td>Urban Basic Services</td>
</tr>
<tr>
<td>ULB</td>
<td>Urban Local Bodies</td>
</tr>
<tr>
<td>UN</td>
<td>United Nations</td>
</tr>
<tr>
<td>UNO</td>
<td>United Nations Organisation</td>
</tr>
<tr>
<td>UT</td>
<td>Union Territory</td>
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</tbody>
</table>
ANNEXURE - IX

KEY WORDS
KEY WORDS

Slum Improvement:

Slum improvement means improving the slums through the developmental works like drainage, pipeline, roads, electric work, toilet blocks, construction of returning wall, cement concrete road etc. in the slum area. The developmental works are carried out with the help of funds allotted by the central, state and other institutions.

Slum Clearance:

Slum clearance means removal of the slum dwellings and slum pockets from the land on which it is situated and hence clearing the land from slums.

Slum Redevelopment:

The land which is cleared of the slums under the slum clearance should be used for construction of building where slum dwellers are provided rehabilitation homes in the form of flats instead of huts. This is known as slum redevelopment.