HOUSING LOAN SURVEY
KINDLY SPARE A FEW MINUTES TO COMPLETE THE QUESTIONNAIRE

PROFILE OF CUSTOMER

1. Name (Optional) :

2. Age :
   (Please tick the relevant box)
   - Below 30
   - 30 – 40
   - 40 – 50
   - Above 50

3. Gender :
   - Male
   - Female

4. Martial Status :
   - Married
   - Unmarried

5. Number of dependents :

6. Educational Qualification :

7. Occupation :

8. Name of the employer (optional) :

9. Annual income (Rs.) :
   (Tick the relevant box)
   - Below 25,000
   - 25,001 – 50,000
   - 50,001 – 1,00,000
   - 1,00,001 – 2,00,000
   - Above 2,00,000

10. Whether spouse is earning :
    - Yes / No

11. If yes, annual income of the spouse :

12. Whether spouse income is added
    For calculating the loan limit :

13. Any other source of income : 
14. Name of the bank / financial institution 
   From whom housing loan is availed : 
15. Amount of loan : 
16. Number of installments : 
17. Are you staying in the house for which loan was availed : Yes / No 
18. If No, are you staying in a rented house : Yes / No 
19. If not, was the present loan availed for your second house : Yes / No 
20. Is the present loan taken over from other banks / financial institution : Yes / No 
21. If Yes, who were the earlier financiers : 
22. Why do you choose to avail the loan from the present bank / institution (Please tick the appropriate box) : 1. Convenience of Location  
   : 2. Lowest interest rate  
   : 3. Better service  
   : 4. Speedy sanction  
   : 5. Existing customer  
   : 6. Tie-up arrangement by employer  
   : 7. Tie-up arrangement by builder  
23. How do you rate overall experience With your banker (Please tick the appropriate box) : Excellent  
   : Good  
   : Average  
   : Poor  
24. Specify favorable / unfavorable Reasons, if any, to avail the loan : 
25. Give suggestions, if any : 

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