Dear Respondent:

Please respond to all the questions in this questionnaire. Information provided by you will be kept strictly confidential; of course, the results of the study will be shown in statistical form only.

1. Respondent

2. Do you provide credit facilities on consumer durable goods (white goods)?
   Yes ( )  No ( )

3. Name the white goods on which you provide the consumer finance facilities.

4. What kinds of consumer finance source used by you for white goods?

5. To what extent consumer finance/loan help to increase your sale/production of white goods.

6. What kinds of problem you face in consumer finance system?

7. Give some suggestions to improve the consumer finance service.

8. How do you collect the installments?