ARTICLES/ RESEARCH PAPERS


• Chen Huei-Fang & Chen Yi-Ching, (2008). The Impact of Work Redesign and Psychological Empowerment on Organizational Commitment in a Changing Environment; An Example From Taiwan's State-Owned Enterprises, *Public Personnel Management, 37*(3)

• Chen Huei-Fang & Chen Yi-Ching, (2008). The Impact of Work Redesign and Psychological Empowerment on Organizational Commitment in a Changing Environment; An Example From Taiwan's State-Owned Enterprises, *Public Personnel Management, 37*(3)


• Cohen1Aaron, *Dual Commitment to the Organization and the Union, A Multi-Dimensional Approach*, Relations Industrielles / Industrial Relations, 2005, 60(3)


- Khanolkar, Rupali Shekhar, (2013), Study of emotional intelligence of leaders in relation with employee engagement to determine organizational commitment, SNDT Womens University, available at http://hdl.handle.net/10603/14207


Macey, W., Schneider, B., (2008). The meaning of employee engagement. Industrial and Organizational Psychology, 1, 3–30


Moideenkutty Unnikammu, Blau Gary, Kumar Ravi, & Nalakath Ahamedali, (2001). Perceived organizational support as a mediator of the relationship of


• Redman Jo,(2011). A development program to improve leadership capability and employee engagement. Strategic HR Review, 10(6),11-18


BOOKS


**REPORTS AND MAGAZINES**


**THESIS**


WEBSITES

• http://businessjournal.gallup.com/content/169301/time-insurance-carriers-win-customers.aspx
• http://smallbusiness.chron.com/hr-issues-insurance-sector-73608.html
• http://www.cio.gov.bc.ca/local/cio/kis/pdfs/employee_engagement.pdf
• http://www.conference-board.org/
• http://www.goinglobal.com/articles/1238/
• http://www.icmrindia.org/casestudies/catalogue/Insurance/INS028.htm
• http://www.insurancejournal.com/magazines/features/2007/07/02/81776.htm
• http://www.irda.gov.in/
• http://www.itsmyascent.com/hr-zone/From-disengagement-to-departure/82511
• http://www.livemint.com/Companies/r9qsZCHxNOTV1932aP9vGI/Focus-on-employees-strengths-for-retention.html
• http://www.management-issues.com/opinion/4008/employee-engagement-what-exactly-is-it/
• http://www.nzherald.co.nz/business/news/article.cfm?c_id=3&objectid=10845104
- http://www.thecurvegroup.co.uk/addressing-poor-employee-engagement-and-high-attrition/
- www.hrglobeconsulting.com/hr_news.htm